

Register 'No Supply' complaints through convenient options like Mobile App, Toll Free and Helpline Numbers

MOBILE APP



Helpline Number
011-399 99 808



19122 (Toll Free)



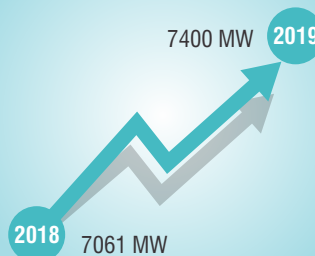
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SMS **5616108**

Peak power demand may reach 7400 MW

Delhi's peak power demand during the summers of 2019 may breach the 7400 MW mark. Last summers, it had crossed 7000 MW, highest ever-recorded in the national capital. Arrangements have been firmed up by BSES to source adequate electricity to meet the power demand. These arrangements include long term PPAs and banking arrangements with other states including Himachal Pradesh, Uttar Pradesh, J&K, Meghalaya, Manipur and Sikkim.

Delhi's peak power demand



FEEDBACK

Send in your feedback to: Corporate Communications, BSES Yamuna Power Limited. Registered Office: Shakti Kiran Building, Karkardooma, Delhi-110032, CIN:U40109DL2001PLC111525, Tel: 011- 399-97-111/ 399-99-273, E-mail: bypl.Feedback@relianceada.com, Website: www.bsedelhi.com

BYPL has a zero tolerance policy against corruption

Contact BYPL Vigilance Department, if someone demands bribe from you for electricity related work. Ph - 8010930719, WhatsApp No - 8588892156, Email: bypl.vigilance@relianceada.com

Simple tips to help you conserve energy and save money during summers

- Setting the AC thermostat at 25 degree C provides the most comfort at the least cost
- Lining windows and walls with plants can reduce air-conditioning costs by upto 40%
- Painting the roofs white or installing white tiles can cut air conditioning costs by upto 20 %.
- Placing your refrigerator away from any heat source including direct sunlight
- Switching-off all appliances when not in use - appliances on 'stand by' mode continue to consume electricity

Reasons for outages!!

BYPL strives to provide you un-interrupted power supply. Our efforts at times get constrained due to factors, many of which are beyond our control. They include:

- (i) Low frequency in the Grid; (ii) Breakdown of equipment at generating units / transmission / distribution system (iii) Low generation on account of fuel shortages at generating stations (iv) Capacity constraints of transmission lines and equipment; (v) Over loading of the distribution system due to power-theft; (vi) Local faults and (vii) Planned shut downs for preventive maintenance for system improvement

Fire Clearance Certificate must for connection in buildings over 15 meters in height

For getting a new electricity connection in a building which is more than 15 meters in height, the applicant needs to furnish a Fire Clearance Certificate. This is mandatory as per the regulations of DERC and Building Bye-laws of Master Plan of Delhi.

