

New connections/Additional Load, where power supply can be provided from existing network

Format-VI

Name of Company BSES Yamuna Power Ltd,New Delhi  
 Period of Report October  
 Year 2017

Service Area	Standard	Pending complaint of the previous month	Complaint received during the month	Total Complaint	Complaints attended during the month			Balance complaint to be attended
					Within Specified Time	Beyond specified time	Total	
1	2	3	4	5=3+4	6	7	8=6+7	9=5-8
Where no RoW or road cutting permission is required	within 1(one) day from the date of receipt of full payment.	822	6182	7004	6149	108	6257	747
Where RoW or road cutting permission is required	within 9(nine) days from the date of receipt of full payment	0	3	3	3	0	3	0