

## BYPL' New Year gift to Consumers: A 24x7 Toll Free Helpline No. 19122



19122 is BYPL' New Year gift to its consumers. It is a toll free number which will work 24 hours a day and seven days a week. The new number will be a single window solution for services like no current complaints/ status, new connection requests, billing queries, power theft complaints, employee verification, streetlight complaints, etc.

Consumers calling from Delhi have to dial 19122 and those outside Delhi, will have to dial 1800-300-22975.

The short code 19122 has been specifically assigned to BYPL for registration of electricity related complaints by the Ministry of Communication and Information Technology, Govt. of India.

## UPTO 1200 CASH BACK\* FOR TIMELY PAYMENT OF BILLS TILL 31 MARCH, 2018



Paying your electricity bills (in January, February & March) digitally is even more rewarding now! You can get a cash-back of flat Rs 300 per month by timely payment of your BYPL electricity bill (in January, February & March) through Mobikwik. That's not all. You can get an additional cash back of Rs 300 for pre-payment of the Apr'18 bill (of at least Rs 1,000) on or before 31st March'18.

To be eligible, you simply have to pay-three consecutive BYPL bills, which can also include the pre payment of the April 2018 bill. Log-on to [www.bsesdelhi.com](http://www.bsesdelhi.com) for details.

*\* Disclaimer - The 'cash-back' scheme is being operated solely by Mobikwik for BYPL consumers. BYPL is not liable for any claim on any grounds whatsoever in future in this context.*

## Roof top solar net metering: Generate power, earn money

BSES is doing all efforts to popularise roof top solar net metering to help consumers get their own solar power plant. Net metering does not only allow a consumer to generate electricity for self consumption, but also helps in selling surplus electricity to the discom as per DERC guidelines. Delhi is blessed with 300 sunny days a year. So, future of solar plants is very bright.

### Benefits

- Allows consumers to become renewable energy supplier by selling surplus power.
- Reduces electricity bills.
- No need to invest in batteries for storing energy as excess power is sold to discom.
- Long average life of solar panels is 20-25 Years.

- Attractive Subsidy from Delhi Government in domestic/residential segment.

### What do you need?

- A sunlit rooftop with no tall trees around
- A one-time investment of Rs 60,000- 70,000 per KW

### Connection process

- After getting solar panels installed, consumer can approach BSES for net metering connection
- Net Metering forms can be downloaded from the BSES website

For more information, please logon to [www.bsesdelhi.com](http://www.bsesdelhi.com)

Interested consumers may email with their CA Number & Contact details at [netmetering.bypl@relianceada.com](mailto:netmetering.bypl@relianceada.com)



## Power theft is an offence

As per the Electricity Act 2003, under section 126, 135, 136 and 150, unauthorized use of electricity, tampering with the electricity meter (DAE), direct theft of electricity, stealing electric equipments and materials is an offence. It can lead a person to an imprisonment of upto 3 years or fine or both.

## GO CASHLESS: PAY YOUR ELECTRICITY BILL ONLINE / THROUGH MOBILE APP

Convenience....Anytime, Anywhere... Save Time



Please visit [www.bsesdelhi.com](http://www.bsesdelhi.com) for more details

Net banking

Credit/Debit Card

Mobile / E-Wallet

And Much More

## FEEDBACK

Send in your feedback to Corporate Communications, BSES Yamuna Power Limited. Registered Office: Shakti Kiran Building, Karkardooma Delhi-110032, CIN:U40109DL2001PLC111525 Tel: 011- 399-97-111/399-99-273 E-mail: [bypl.Feedback@relianceada.com](mailto:bypl.Feedback@relianceada.com), Website: [www.bsesdelhi.com](http://www.bsesdelhi.com)

Telephone: 399-99-808

At Your Service 24X7 : 399-99-808, Call 8010930719, if somebody asks you for bribe for electricity related work

41999808  
Streetlight

8588892156  
(Power theft related)

SMS: 5616108

Type BSESYR, space, write NC (No Current), space, Type 9 digit CA number (BSESYR—NC—CA No) and send it to 561 61 08.

Mobile App

Download the App from [www.bsesdelhi.com/Google Play](http://www.bsesdelhi.com/Google Play). Click on the App, enter 9 digit CA number, select the service and register the request/ complaint.