

1 Amendments in Qualification Criteria:

Sr. NO	Page No	Point /Section No	Amendment in clause
1	3	Qualification Criteria Clause No-5	The Bidder should be in this line of activity and should have executed similar projects in at least three institution / utilities in India. The solution offered should be currently running successfully in at least three Public/ Private Sector Scheduled Commercial Bank in India/Others
2	3	Qualification Criteria Clause No -7	Bidder should have direct tie up/ arrangements with minimum Three telecom service providers/operators for within India services and minimum two for international operation

2. Amendments in Scope of Work

Sr. NO	Page No	Point /Section No	To be amended
1	13	Scope of Work Cause No i	The SMS Services should cover the facilities like Push Service and Pull SMS using short / long code / VMN. Company should own the short code
2	13	Scope of Work Cause No vii.	The initial contract period will be 3 (Three) years with provision of further extension by another 1 (One) year with the same terms and conditions subject to satisfactory performance. The Buyer will review the performance each year.

3 Reverse Auction: Clause of reverse auction to be incorporated in this tender

REVERSE AUCTION CLAUSE: Purchaser reserves the right to use the online reverse Auction as optional tool through SAP – SRM as an integral part of the entire tendering Process. All the bidders who are techno-commercially qualified on the basis of tender Requirements shall participate in reverse auction.

Notwithstanding anything stated above, the Purchaser reserves the right to assess Bidder's capability to perform the contract, should the circumstances warrant such Assessment in the overall interest of the purchaser. In this regard the decision of the Purchaser is final.

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Acceptance form for participation in reverse auction event is also attached as annexure I.

4 Revised Price bid Format

SECTION: IV

Price Bid

Description	Estimated Monthly Qty	UOM	Rates	SAC
SMTP RELAY SERVICES (Informative, Transactional & Promotional E-mails)	1 Lac	EA		
Monthly SMS Push Based Service-BYPL	55Lacs	EA		

Monthly SMS Pull Based Service-BYPL	UOM	Rates	SAC
One Time Charges - Pull SMS	EA		

Prices mentioned above is exclusive of GST

GST Rate:

Name of Bidder:

Contact No:

Company Name:

Seal & Signature:

Annexure -I

ACCEPTANCE FORM FOR PARTICIPATION IN REVERSE AUCTION EVENT

(To be signed and stamped by the bidder prior to participation in the auction event)

In a bid to make our entire procurement process more fair and transparent, BYPL intends to use the reverse auctions through SAP-SRM tool as an integral part of the entire tendering process. All the bidders who are found as techno commercial qualified based on the tender requirements shall be eligible to participate in the reverse auction event.

The following terms and conditions are deemed as accepted by the bidder on participation in the bid event:

1. BYPL shall provide the user id and password to the authorized representative of the bidder. (Authorization letter in lieu of the same be submitted along with the signed and stamped acceptance form)
2. BYPL will make every effort to make the bid process transparent. However, the award decision by BYPL would be final and binding on the supplier.
3. The bidder agrees to non-disclosure of trade information regarding the purchase, identity of BYPL, bid process, bid technology, bid documentation and bid details.
4. The bidder is advised to understand the auto bid process to safeguard themselves against any possibility of non-participation in the auction event.
5. In case of bidding through internet medium, bidders are further advised to ensure availability of the entire infrastructure as required at their end to participate in the auction event. Inability to bid due to telephone line glitch, internet response issues, software or hardware hangs, power failure or any other reason shall not be the responsibility of BYPL.
6. In case of intranet medium, BYPL shall provide the infrastructure to bidders, further, BYPL has sole discretion to extend or restart the auction event in case of any glitches in infrastructure observed which has restricted the bidders to submit the bids to ensure fair & transparent competitive bidding. In case of an auction event is restarted, the best bid as already available in the system shall become the start price for the new auction.
7. In case the bidder fails to participate in the auction event due any reason whatsoever, it shall be presumed that the bidder has no further discounts to offer and the initial bid as submitted by the bidder as a part of the tender shall be considered as the bidder's final no regret offer. Any offline price bids received from a bidder in lieu of non-participation in the auction event shall be out rightly rejected by BYPL.
8. The bidder shall be prepared with competitive price quotes on the day of the bidding event.
9. The prices as quoted by the bidder during the auction event shall be inclusive of all the applicable taxes, duties and levies and shall be FOR at BYPL site.
10. The prices submitted by a bidder during the auction event shall be binding on the bidder. No further communication will be there.
11. No requests for time extension of the auction event shall be considered by BYPL.
12. The original price bids of the bidders shall be reduced on pro-data basis against each line item based on the final all inclusive prices offered during conclusion of the auction event for arriving at contract amount.