

Telephone: 399-99-808

From your registered phone number call on 399-99-808, for power outage press 1, for IVRS based services choose option 2. Your request will be registered automatically. If you are not calling from a registered number, then punch your CA number, your request will get registered.

SMS: 5616108

Type BSESY, space, write NC (No Current), space, Type 9 digit CA number (BSESY—NC—CA No) and send it to 561 61 08.

Mobile App

Download the App from www.bsesdelhi.com/Google Play. Click on the App, enter 9 digit CA number, select the service and register the request/ complaint.

Demand Response Project: BYPL consumers saved 17,000 KW of power

- Large consumers of BYPL have saved 17, 000 KW of power over a recent six-week period through a Demand Response Project.
- Based on the success of the initiative that saved 17 MW power, the Demand Response program will be gradually rolled-out across BSES areas of east, central, south and west Delhi.
- Through this initiative, the peak power demand can be reduced by shifting a part of the power load to the non-peak hours, resulting in monetary savings—a win-win situation both for the distribution company and the consumers.
- Participating consumers were given a financial incentive of Rs 1 per unit.



'Tatkal' electricity connections for Pujas, Pandals & Marriages

“DO YOU KNOW,
YOU CAN GET A TEMPORARY
ELECTRICITY CONNECTION
THE SAME DAY?”

For more details: Please contact your nearest division office or call us at

011 - 399 99 808

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Convenience...Anytime, Anywhere... Save Time



Please visit www.bsesdelhi.com for more details

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Credit/Debit Card

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And Much More

FEEDBACK

Send in your feedback to Corporate Communications, BSES Yamuna Power Limited. Registered Office: Shakti Kiran Building, Karkardooma Delhi-110032, CIN:U74899DL2001PLC111525
Tel: 011- 399-97-111/399-99-273
E-mail: bypl.Feedback@relianceada.com
Website: www.bsesdelhi.com

41999808
Streetlight

8588892156
(Power theft related)

Use Mobile App for faster resolution of your No Current Complaint

Benefits:

- No manual intervention, therefore, it acts fast
- No current complaint gets directly registered in the system
- Prompt action taken on the complaint received
- No queues, no busy phone lines
- Get acknowledgement on complaint registration
- Get to know the status of your complaint

Easy to Use:

- Click on the App
- Enter your 9 digit CA Number
- Choose Service, register request/complaint

BSES Mobile App Now available for IOS and Android phones!

