

Telephone: 399-99-808

From your registered phone number call on 399-99-808, for power outage press 1, for IVRS based services choose option 2. Your request will be registered automatically. If you are not calling from a registered number, then punch your CA number, your request will get registered.

SMS: 5616108

Type BSESY, space, write NC (No Current), space, Type 9 digit CA number (BSESY—NC—CA No) and send it to 561 61 08.

Mobile App

Download the App from www.bsesdelhi.com/Google Play. Click on the App, enter 9 digit CA number, select the service and register the request/ complaint.

Roof top solar net metering: Generate power, earn money

BSES is doing all efforts to popularise roof top solar net metering to help consumers get their own solar power plant. Net metering does not only allow a consumer to generate electricity for self consumption, but also helps in selling surplus electricity to the discom as per DERC guidelines. Delhi is blessed with 300 sunny days a year. So, future of solar plants is very bright.

Benefits

- Allows consumers to become renewable energy supplier by selling surplus power.
- Reduces electricity bills.
- No need to invest in batteries for storing energy as excess power is sold to discom
- Long average life of solar panels is 20-25 Years.

- Attractive Subsidy from Delhi Government in domestic/residential segment.

What do you need?

- A sunlit rooftop with no tall trees around
- A one-time investment of Rs 80,000- 90,000 per KW

Connection process

- After getting solar panels installed, consumer can approach BSES for net metering connection
- Net Metering forms can be downloaded from the BSES website

For more information, please logon to www.bsesdelhi.com Interested consumers may email with their CA Number & Contact details at netmetering.bypl@relianceada.com

Advisory related to Electricity meters issued in public interest

Your electricity meter is safe, but remember, it is a complex device. Therefore, some precautions related to electricity meters are a must. You can keep yourself and your family safe by implementing on the advisory issued by BSES in public interest:

- No electrical or mechanical equipment should installed near the electricity meters/installations.
- The place where meter box is installed should be clean and kept free from any garbage, inflammable material or debris for safety and ease of access.
- Avoid parking vehicles near electricity meter or any electrical installation which can make the area unsafe as the fuel in the vehicle would aggravate fire. Also, these installations should be kept free from any encroachment.
- Consumer should ensure that the areas, where meters are installed, are properly ventilated, free from contaminants and exhausts gases from any process which might lead to conditions causing fire incident.
- Don't overload your meter beyond its sanctioned load especially the meters having a sanctioned load of up to 10 kW.
- Don't use water to extinguish the electrical fire.
- Immediately call on BSES helpline number 011- 399 99 808 or 011- 41 999 808 (Fire & Shock) in case of any meter related emergency in order to cut off the electrical supply. Also call the fire brigade at 101.

GO CASHLESS: PAY YOUR ELECTRICITY BILL ONLINE / THROUGH MOBILE APP

Convenience....Anytime, Anywhere... Save Time



Please visit www.bsesdelhi.com for more details

Net banking

Credit/Debit Card

Mobile / E-Wallet

And Much More

FEEDBACK

Send in your feedback to Corporate Communications, BSES Yamuna Power Limited. Registered Office: Shakti Kiran Building, Karkardooma Delhi-110032, CIN:U74899DL2001PLC111525 Tel: 011- 399-97-111/399-99-273 E-mail: bypl.Feedback@relianceada.com Website: www.bsesdelhi.com

41999808
Streetlight

8588892156
(Power theft related)

Follow simple tips to stay safe during the rainy season

Much to everyone's delight, Monsoons are here again! With them, Monsoon also brings with itself, its own set of unique problems and issues. Due to water-logging, chances of electricity related mishaps and incidents are especially high during the monsoon season. Simple precautions will help you stay safe and go a long way in ensuring incident free monsoons.

- Stay away from all electrical installations like electricity poles, substations, transformers, streetlights, etc.
- Caution children not to play near them, even if they are barricaded.

- Do not touch electrical appliances with wet hands.
- Keep a "Tester" at home. If a switch or a wall of your house is wet, do not touch it. First use the "tester" to check if there is an electricity leakage. If the need be, call your electrician.
- Install an Earth Leakage Circuit Breaker (ELCB) to help avoid shocks and mishaps

ELCB

BYPL wants its consumers safe. To protect your near and dear from electric shock and accidents at home, please have ELCB (Earth Leakage Circuit Breaker) installed on electricity connections of 2 KW or more as per the law.