

BYPL' Zero Balance Scheme: Consumers win Prizes

Winners of BYPL' Mega Lucky Draw have been declared. Senior and respected RWA members conducted the computerised mega lucky draw at BYPL' Karkardooma Headquarters. Senior BYPL officials gave away the prizes to winners on April 26.

Consumers won Motorcycles, LED TVs, Refrigerators and Washing Machines in the Mega Lucky Draw. Apart from this, hundreds of LED bulbs were won by consumers in lucky draws at division levels.

Lucky Draws and Mega Lucky Draw were part of BYPL' Zero Balance Scheme for its consumers residing in East and Central Delhi. The Scheme was launched early this year to promote the habit of timely bill payment among electricity consumers. The Scheme was valid till March 31, 2016.

Details of the winners along with their names and CA numbers are available on the BSES website: www.bsesdelhi.com



BYPL conducts awareness rallies

BYPL has started conducting awareness rallies in various parts of East and Central Delhi to spread awareness among people about the dangers and ill-effects of power theft and benefits of power conservation. The rallies are being organised with the help of NGO Sofia. Recently, such rallies were organised in parts of Daryaganj, Chandni Chowk, Paharganj, Nand Nagri, Yamuna Vihar, GT Road and Karawal Nagar. Large numbers of students, guardians and citizens participated in the rallies.



Reach us if you face power outages

Telephone: 399-99-808

From your registered phone number call on 399-99-808, for power outage press 1, for IVRS based services choose option 2. Your request will be registered automatically. If you are not calling from a registered number, then punch your CA number, your request will get registered.

SMS: 5616108

Type BSESY, space, write NC (No Current), space, Type 9 digit CA number (BSESY—NC—CA No) and send it to 561 61 08.

Mobile App

Download the App from www.bsesdelhi.com/Google Play. Click on the App, enter 9 digit CA number, select the service and register the request/ complaint.

Helpline for Streetlight complaints-- 41999808

Safety of our consumers is important to us! To promptly address emergency (Fire & Shock) and streetlight complaints for the over 15 lakh consumers of its area, BYPL has a dedicated 24x7 number 41999808.

This dedicated number is over and above the existing option of registering emergency and streetlight complaint on BYPL' 24 x 7 helpline number – 399 99 808.

Why do you face power outages!

BYPL strives to provide its 15 lakh consumers uninterrupted power supply. Our efforts at times get constrained due to factors, many of which are beyond our control. They include:

(i) Low frequency in the Grid; (ii) Breakdown of equipment at the generating units; (iii) Breakdown / capacity constraints of transmission lines and equipment; (iv) Over loading of the distribution system due to power-theft; (v) Breakdowns at the distribution level due to illegal encroachments (vi) Local faults and (vii) Planned shut downs for preventive maintenance for system improvement.

BSES appeals to the owners of such unauthorized constructions to remove their illegal and unauthorised constructions from near the electricity mains and installations.

Feedback

Send in your feedback to Corporate Communications, BSES Yamuna Power Limited. Registered Office: Shakti Kiran Building, Karkardooma, Delhi-110032, CIN:U74899DL2001PLC111525, Tel: 011- 399-97-111/399-99-273, E-mail: Bypl.Feedback@relianceada.com, Website: www.bsesdelhi.com

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