# Reach us if you face power outages

## Telephone: 399-99-808

From your registered phone number call on 399-99-808, for power outage press 1, for IVRS based services choose option 2. Your request will be registered automatically. If you are not calling from a registered number, then punch your CA number, your request will get registered.

## Join BYPL' "zero balance" drive. Win Car. Motorcycle and much more

Join BYPL' 'zero balance' drive and get a chance to win a Car, Motorcycle, AC, LED TV, Washing Machine, and Refrigerator,

To participate in scheme, all you have to do is clear all the past dues, outstanding arrears, if any, and maintain a zero balance before the date of the monthly draw and on March 31 respectively. Eligible consumers automatically qualify for the bumper draw.

Apart from the Mega Lucky Draw, a monthly lucky draw was also held on February 10, 2016, in all the 14 division offices of BYPL, where, 10 eligible lucky consumers from each division got a chance to win LED Bulbs, Movie gift vouchers, etc. Similar monthly draws will be held on march 10, 2016 & April 10, 2016, in all the 14 divisions of BYPL.

Only those consumers, who are found eligible in the month of January'16, February'16 and March'16, will be considered for the Mega Lucky Draw to be held in the third week of April'16 at BYPL' Kakardooma Head Office. The final date for the mega draw will be announced later.

Get a cash-back of

Names of winners would be displayed on BSES' website



Disclaimer: This 'cash-back' scheme is being operated solely by Paytm. BYPL is not liable for any claims arising on any grounds whatsoever in future in this context.



### SMS: 5616108

Type BSESYP, space, write NC (No Current), space, Type 9 digit CA number (BSESYP-NC-CA No) and send it to 561 61 08.

#### Mobile App

Download the App from www.bsesdelhi.com/Google Play. Click on the App, enter 9 digit CA number, select the service and register the request/ complaint.

## Power consumers can install meter of their choice

As per DERC directives, consumers can install meters of their own choice. The process for this is as under:

- If the Applicant wishes to provide the meter himself, he shall inform the same to the Licensee at the time of making an application for a new connection.
- 2. The consumer shall submit the new purchased meter at the respective Divisional Office of the Licensee.
- 3. The Licensee shall test, install and seal the meter. The licensee shall inform the date and time to the consumer for installation.
- 4. To facilitate the procurement of own meter by the consumer. the Commission has also notified the makes of the meters. along with the contact numbers of vendors approved by the licensees. The consumer may purchase his own meter from this list of approved makes. In case of any issue, the consumer may approach respective DISCOMs.
- 5. At any stage, the consumer may request the Licensee to take back licensee's meter and provide his own meter by following the procedure given above.

Detailed information and specifications in this regard are uploaded on BSES website www.bsesdelhi.com,and DERC website www.derc.gov.in.

#### BSES consumers bought 32 lakh LED bulbs

32 LAKH LED BULBS SOLD IN BSES AREAS MATERIAL TON Saving the Capital, one In 8 months, LEDs OF SUBSIDISED LED bulb at a time save 50mu power LED BULBS 32 lakh LED bulbs sold in BSES Over7lakh consumers buy

LEDbulbs 32 lakh LED hulbs sold in BSES areas this Since of NEW DELHI, DHINST BSES in collaboration with savings of amberitased distribution Energy Efficiency Services Ltd

#### Feedback

Send in your feedback to Corporate Communications. BSES Yamuna Power Limited. Registered Office: Shakti Kiran Building, Karkardooma, Delhi-110032, CIN:U74899DL2001PLC111525, Tel: 011-399-97-111/399-99-273.

E-mail: Bypl.Feedback@relianceada.com, Website: www.bsesdelhi.com

