

SYNERGY



May - 2015

BYPL' Zero Balance Scheme: Consumers win LED TV, Refrigerator, Washing Machine and LED bulbs

BYPL' Zero Balance Scheme, which ended on March 31, 2015, received a huge response from electricity consumers of East and Central Delhi. Hundreds



of consumers won LED bulbs, the luckiest three amongst them won 40" LED TV, Refrigerator and Washing Machine in a bumper lucky draw organised at BYPL Headquarter at Karkardooma on April 6. The bumper lucky draw was conducted by RWA members and other eminent persons.

Details of the bumper lucky draw winners are:

Draw Result	Division	CA Number	Winner
First	Chandni Chowk	103759408	Sh Ravi Chawla
Second	Mayur Vihar 1&2	101048000	Sh Hori Lal
Third	GT Road	101285534	Sh Tilak Madahar

Register for free SMS alerts and 'bill on Email' and win prizes in lucky draw

Are you getting free SMS alerts from BYPL on the payment due date or payment confirmation? Or getting e-bills in your mail box? If not, please get your mobile number, email ID and CA number registered with us. You will get these and many more useful alerts.

Easy to register:

- Call BYPL 24X7 helpline number 399-99-808 or
- Email bypl.customercare@relianceada.com

By registering your mobile number, email ID and CA number with us, you will not only get useful alerts, but also a chance to win prizes through Lucky Draw.

At Your Service 24X7 Call 399 99 808

Send in your feedback to Corporate Communications, BSES Yamuna Power Limited. Registered Office: Shakti Kiran Building, Karkardooma, Delhi-110032 CIN:U74899DL2001PLC111525 Tel: 011- 399-99-808, Website: www.bsesdelhi.com

SMS

Type BSESYP, space, write NC, space, Type nine digits CA number and send it to 561 61 08.

IVRS

From your registered phone number call on 399 99808, for power outage press 1, for IVRS based services choose option 2. Your request will be registered automatically. If you are not calling from a registered number, then punch your CA number, your request will get registered.

A new Grid dedicated to BYPL consumers

Hon'ble Power Minister, GonCTD, Sh. Satyendar Jain inaugurated BYPL' 33/11 kV Grid Sub-station on the Deen Dayal Upadhyay Marg on April 17. Hon'ble Minister for Food & Supply, GoNCTD, Mr Asim Ahmed Khan, Hon'ble Secretary (Power), GoNCTD, Mr. Sukesh Kumar Jain, DTL MD Mr Sanjeev Singh BYPL CEO Mr P R Kumar and BRPL CEO Mr Arvind Gujral were also present at the function.

The capacity of the Grid is 50 MVA, which can be increased to 75 MVA, depending on the requirement.

This state-of- the- art 33/11 KV Grid Sub-station has been constructed at a total cost of around Rs 20 crore. Besides benefiting Deen Dayal Upadhyay (DDU) Marg and parts of Daryaganj, the Grid will also benefit customers at Bahadur Shah Zafar Marg, Mahawat Khan area, and Kotla & Mata Sundari Roads. It will also benefit three hospitals-- G B Pant Hospital, Lok Nayak Jaiprakash Hospital and Maulana Abul Kalam Azad Medical College and Hospital.

Beware of Imposters!

We urge our consumers to be wary of Imposters and unscrupulous elements. We appeal to them not to get intimidated or induced by their threats and false assurances' and not give them any money – whatever be the reason. All Enforcement (fines and penalties) and Commercial payments are to be made only at designated BSES offices.

Consumers are advised to ascertain and verify the identity of persons, claiming to be from BSES, who visit their premises. We request consumers to ask for their Identity cards and look for the following to ascertain its genuineness: (i) BSES Logo (ii) BSES Hologram (iii) Date of Issue (iv) Validity (v) Photograph (vi) Signature of authorized signatory (vii) Signature of employee (viii) Employee Number / I Card Number (ix) Name / Logo / Address of the Contractor and (x) Lamination. If consumers have any doubt or notice anything suspicious, they should immediately alert the nearest BSES office or call for 399-99-808 or inform the local Police on # 100".

Earth Hour in Delhi was a success. Because of the support extended by the residents of Delhi, on March 28, 124 MW was saved in BSES areas. Delhi saved around 200 MW.