

Merry Christmas

# SYNERGY

a joint venture with GONCTD

December - 2015

## One Time Settlement Scheme

Category	Applicable Category	Principal Amount		LPSC Waiver
		Down payment - Rebate	Instalments - Rebate	
Direct theft	Domestic (Connected load upto 11 KW)	2/3 <sup>rd</sup>	60 % (Max 4 instalments)	100%
Meter tampering	Domestic / Non domestic (Sanctioned load upto 11 KW)	2/3 <sup>rd</sup>	60 % (Max 4 instalments)	100%
Misuse / unauthorised use of electricity	All categories of consumers, except industrial	50 % (of the misuse bill amount)	50 % (Max 4 instalments of the misuse bill amount)	100%
Disconnected consumers	All disconnected cases (Sanctioned load upto 11 KW)	NA	NA (Max 4 instalments)	100%
JJ Clusters	Consumers residing in JJ Clusters as mentioned on DUSIB web site	Rs 250/- to be charged per month for the period <ul style="list-style-type: none"> <li>From the date of energisation or last payment, whichever is later</li> <li>Till the date of disconnection or July 31, 2015, whichever is earlier</li> <li>Max 6 instalments</li> </ul>		100%

▲ After full LPSC waiver :

▲ Settle cases related to Power Theft - get upto 2/3<sup>rd</sup> rebate

▲ Settle cases of Misuse - get a rebate of 50%

▲ Attractive settlement for JJ Cluster & Disconnected consumers (Only up till December 31, 2015)

Note:

- Default in making payment of any installment on time will render the settlement as null and void.
- On settlement (and after receipt of complete payment) both Discom and the consumer shall withdraw the case(s) of DT/DAE, if proceedings are pending in any court of law or any other forum.
- This is a one-time scheme. After the closure of the scheme, power theft cases will be dealt strictly as per the law.
- Cases already settled in any Court of law, Lok Adalat and at Discom's office will not be reopened for inclusion in the scheme.

### For your safety & security, get your meter shifted to an accessible place

For their own safety, consumers are requested to get their electricity meters shifted outside their premises at a common and an easily accessible place. To get your meter shifted, please call us at 399-99-808 and press 3.

#### Benefits of shifting the meter to an accessible place:

- Prevents imposters from gaining entry into a consumers premise by masquerading as a meter reader.
- Reduces the incidence of provisional billing due to inaccessibility of the meter.
- In case of sparking or any other emergencies, it is easier for electricity officials to identify and access the meter.
- It will help in reducing power theft. Consumers will get better power supply and outages on account of network faults will reduce.

### BSES Mobile App: Register 'No Supply' complaints and avail 'Door Step Services'

For your convenience, BSES has upgraded its Mobile App. Now, besides registering 'No Supply' complaint, you can also:

- Register for various **Door Step Services** like New connection, Name change, Load enhancement / reduction, Address correction and view Status of new connection
- Use **My Account** to View past and current billing details, Pay electricity bills, Download Last 5 bills (with payment details) and current bill (in PDF).
- Get messages on important subjects like Energy Conservation, Electrical Safety etc.

Consumers can download this App from the BSES website [www.bsesdelhi.com](http://www.bsesdelhi.com), under the section 'Customer Support' or from Google Play. Presently this App is only for Android phones.



### At Your Service 24x7 Call 399-99-808

Send in your feedback to Corporate Communications, BSES Yamuna Power Limited. Registered Office: Shakti Kiran Building, Karkardooma, Delhi-110032, CIN:U74899DL2001PLC111525, Tel: 011- 399-97-111/399-99-273, E-mail: [Bypl.Feedback@relianceada.com](mailto:Bypl.Feedback@relianceada.com), Website: [www.bsesdelhi.com](http://www.bsesdelhi.com)

#### SMS

Type BSESYP, space, write NC, space, Type nine digits CA number and send it to 561 61 08.

#### IVRS

From your registered phone number call on 399-99-808, for power outage press 1, for IVRS based services choose option 2. Your request will be registered automatically. If you are not calling from a registered number, then punch your CA number, your request will get registered.