

For Your Safety and Security, get your Electricity Meter shifted to an accessible place

A few cases have come to our notice where impostors, masquerading as BSES officials, have gained/ tried to gain unauthorized access into consumers' premises, ostensibly to check the meter/meter reading – posing a potential security risk to the occupants and the premises itself.

As per the DERC Supply Code and Performance Standards, 2007 (Regulation 35(ii)), the electricity meters are required to be accessible to the discoms for meter reading. However, there are cases, where the meters are installed in confined locations inside the consumers premises, necessitating entry of discom staff into consumer premises to take regular readings.

In the interest of their own safety, we appeal to our esteemed consumers to get their electricity meters voluntarily shifted to a safe, easily accessible and covered place outside the premises (for instance inside the main entrance gate, near the staircase, etc.) for easy access of BSES' authorized personnel. This will not only reduce the threat of unauthorized persons from gaining entry into your premises, but will also reduce the incidence of provisional billing due to inaccessibility of the meter.

For shifting their meter, consumers can call our helpline number 399 99 808. We will help complete the meter shifting formalities expeditiously.



**At your service 24X7,
call 399 99 808**



BSES Services Now on Your Mobile Phone (<http://m.bsesdelhi.com>)



On the move, now you can

- ✓ View your current bill details
- ✓ Keep track of the bill payment status/ details
- ✓ Check your payment history
- ✓ Identify the division in which you are located
- ✓ Update your contact details
- ✓ Activate SMS and Email Alerts
- ✓ Send your query, suggestion and feedback to Customer Care
- ✓ And More.....

3 easy steps to 'My Account'

- ✓ Go to <http://m.bsesdelhi.com> in the browser of your phone and select 'Register Now'.
- ✓ Click on new user and enter your 9-digit CA and meter number – both mentioned in your electricity bill.
- ✓ Follow the easy to understand instructions and in no time, your 'My Account' will be active.

New Bill Payment Facilities

For your convenience, you can now make bill payments at these new locations

Division	Address
Chandni Chowk	O&M office, Hamilton Road, Delhi-110006
Daryaganj	Assistance Centre, Near Jama Masjid, Delhi-110006
GT Road	Assistance Centre, E&F Pocket, Dilshad Garden, Delhi-110095
Karawal Nagar	Karawal Nagar Grid, Near Sabzi Mandi, Delhi-110095
Krishna Nagar	66 KV Kanti Nagar Grid, Near Sabzi Mandi, Delhi-110051
Krishna Nagar	66 KV Kailash Nagar Grid, Near Mother Dairy, Delhi-110031
Laxmi Nagar	66 KV Shakarpur Grid, Near Car Market, Delhi-110092
Nand Nagri	66 KV Grid Sub-Station, Ghonda Grid, Near Transport Authority East of Loni Gole Chakkar, Delhi-110094
Patel Nagar	Assistance Center, Kikarwala Chowk, Karol Bagh, New Delhi-110055
Shankar Road	Shastri Park Grid, Near Jessa Ram Hospital, Karol Bagh, New Delhi-10055
Yamuna Vihar	33 KV Yamuna Vihar Grid, Near MTNL Park/DTC Depot, Delhi-110053
Yamuna Vihar	33 KV Seelampur Grid, Near Gurudawara on main road, Delhi-110053
Yamuna Vihar	33 KV Grid Sub-Station, Shastri Park, Delhi-110032

Check your energy consumption

Appliances*	(a) Load (Watts)	(b) No of Appliances	(c) Consumption (Hours/Day)	Units/Months axbxcx30(1000)
Refrigerator(Small)	225	1	10	68
Window Air Conditioner(1.5 ton)	1800	1	5	270
Room Heater (Blower Type)	170	1	8	41
Cooler (Medium size)	80	3	12	86
Table fan/Ceiling Fan	150	1	2	9

BYPL, like other discoms, undertakes planned-shutdowns for system maintenance and upgradation. For preventive maintenance schedule in your area, log-on to the www.bsesdelhi.com and delhisldc.org

Send in your feedback to Corporate Communications, BSES Yamuna Power Limited.
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