

SMERSY

July, 2014

BYPL wishes its customers Eid Mubarak
On our 12th Anniversary TEAM BYPL thanks all customers for their support!

News Update

Sanjha Praya

From May 2014, BSES Yamuna Power Limited (BYPL) has conducted 21 Sanjha Prayas - customer care outreach programmes on Saturdays. Spot queries on new connections/ load enhancement/name change etc from customers are addressed and information on the company are shared during this outreach programme.

Self Defence Summer Camp for Women

Over 600 ladies participated in the 15 day self defence summer camp organized by BYPL in association with Delhi Police Special Unit for Women & Children.

Electricity Supply Chain Outside Date Operation (i) Transmission (ii) Transmission Transformer Transformer Transformer Transformer

Delhi power supply can be affected due to non functioning of any element in G-T-D

At Your Service 24X7

For electricity supply related issue:

Call 24X7 399-99-808

SMS Type BSESYP<SPACE>NC<SPACE>Your 9 digit CA# and SMS to 5-61-61-08

Avoid using appliances which draw lot of electricity in the peak hours of 2-4pm and 9-12pm For safety and security reasons, customers are requested to shift meters from inside their houses to an easily accessible common area. To register for meter shifting request, call 399 9808 and press 3.

At Your service 24x7 Call 399 99 808 Send in your feedback to Corporate Communications, BSES Yamuna Power Limited. Registered Office: Shakti Kiran Building, Karkardooma, Delhi - 110032

Vebsite: www.bsesdelhi.com



MONSOON ADVISORY

BYPL urges all customers to observe some safety tips to avoid mishaps during rains:

- Stay away from all electrical installations like electricity poles, substations, transformers, streetlights etc.
 - Caution children from playing near electrical installations, even if they are barricaded.
 - Do not touch electrical appliances with wet
 - Keep a "Tester" at home. If a switch or a wall of your house is