

BYPL wishes all its 14 lakh customers on the occasion of the Independence Day.

August, 2014

Why do you face power outages!

BYPL strives to provide its 14 lakh customers uninterrupted power supply. Our efforts at times get constrained due to factors, many of which are beyond our control. They include:

- (i) Low frequency in the Grid; (ii) Breakdown of equipment at the generating units; (iii) Low generation on account of fuel shortages at generating stations (iv) Breakdown / capacity constraints of transmission lines and equipment; (v) Over loading of the distribution system due to power-theft; (vi) Breakdowns at the distribution level due to illegal encroachments (vii) Local faults and (viii) Planned shutdowns for preventive maintenance for system improvement.

BSES appeals to the owners of such unauthorized constructions to move their illegal encroachments from near the electricity mains and installations.

At your service 24x7

You can reach us any time day and night through following options:

Call 24x7 **399 99 808**

SMS Type BSESY, Space, NC, Space, 9-digit CA number and send it to **5-61-61-08**

Monsoon Advisory for you

BYPL requests all its consumers to follow a few safety tips to avoid electricity related mishaps and incidents:

- Stay away from all electrical installations like electricity poles, sub-stations, transformers, streetlights etc
- Caution children not to play near them, even if they are barricaded
- Do not touch electrical appliances with wet hands
- Keep a "Tester" at home. If a switch or a wall of your house is wet, do not touch it without checking the electricity leakage.



Avoid using power guzzling equipments between 2 pm to 4 pm and 9 pm till Midnight
 You are requested to have your electricity meter shifted outside your house at a common and an easily accessible place. Call 399 99 808 and press 3 for registering your meter shifting request.

At Your service
24x7
Call 399 99 808

Send in your feedback to Corporate Communications,
BSES Yamuna Power Limited.
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 CIN: U74899DL2001PLC111525, Tel: 011 3999 9808
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