

**BYPL Team wishes all a Happy Ganesh Chaturthi! Durga Puja! Dusshera! & Idu'l Zuha!**

**Delhi CM lays Foundation for 51st & 52nd BYPL Grids**



On June 25, 2012 the Hon'ble Chief Minister of Delhi, Smt Sheila Dikshit laid the foundation stone for the BYPL's 51st Grid Sub Station in Mayur Vihar Phase 3 – Kondli.

The 66/11 KV Grid Sub Station at Kondli will be constructed at a cost of over Rs 16 crore and will power Mayur Vihar with an initial capacity of 50 MVA.

A day later on June 27, the Chief Minister laid the foundation stone for BYPL's 52nd Grid Sub Station at Deen Dayal Upadhyay (DDU) Marg.

The Central Delhi DDU 33/11 KV indoor Grid sub station will be constructed at a total cost of over Rs 20 crore within 12 months.



**BYPL partners Indian Overseas Bank (IOB)**

BYPL has partnered with Indian Overseas Bank (IOB) to install 15 next-gen ATMs at its Customer Care Centers across East and Central Delhi to facilitate 24x7 payment at ATMs.

According to Indian Overseas Chairman and Managing Director, M. Narendra, "These ATMs will be functional 24 x 7 and BYPL customers can make their bill payment through cheques at these ATMs."



**We are available 24 X 7 call 399-99-808**

**Now simply enter your CA Number to register Power Supply query and Duplicate Bill**

<p>Procedure for registering a power supply query on IVRS</p> <p>Step 1 – Dial 399 99808</p> <p>Step 2 – Choose Language (Hindi/English/Punjabi/Urdu)</p> <p>Step 3 – Press 1 for Power Supply Query</p> <p>Step 4 – Press 2 to enter your CA/CRN Number</p> <p>Step 5 - Query No. is announced &amp; registered in the system</p>	<p>Procedure for requesting a duplicate bill on IVRS</p> <p>Step 1 – Dial 399 99808</p> <p>Step 2 – Choose Language (Hindi/English/Punjabi/Urdu)</p> <p>Step 3 – Press 7 for registering Duplicate Bill request</p> <p>Step 4 – Press 2 to enter your 9-digit CA Number</p> <p>Step 5 - Request No. is announced &amp; registered in the system</p>
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**At 5642 MW, Power Demand in Delhi breaks all records**

Peak Demand (MW)	2011	2012	% Increase
Delhi	5028	5642	12.21
BYPL	1195	1461	22.26

**BYPL's SMS Services now at 5-61-61-08**

Service	SMS code
• For New Connection	BSESYP < space > NCX
• For Temporary Connection	BSESYP < space > TCX
• For Address Change	BSESYP < space > ACH < space > your 9 digit CA #
• For Load Change	BSESYP < space > LCH < space > your 9 digit CA #
• For Name Change	BSESYP < space > NCH < space > your 9 digit CA #
• For Category Change	BSESYP < space > CCH < space > your 9 digit CA #
• For Bill Details	BSESYP < space > BILL < space > your 9 digit CA #
• For No Current	BSESYP < space > NC < space > your 9 digit CA #
• For Voltage Fluctuation	BSESYP < space > VF < space > your 9 digit CA #
• For Outage on account of Meter Issues	BSESYP < space > MB < space > your 9 digit CA #

**Take action against Imposters!**

BYPL staff or representatives visiting residences are not authorised to accept any cash transactions on behalf of BYPL.

All enforcement, fines, penalties and other commercial payments are to be made only at designated BYPL offices.

Do verify the identity of persons, claiming to be from BYPL, who visit premises. If in doubt or you notice anything suspicious, raise an alarm. Please immediately alert the nearest BYPL office at 399 99 808, or dial 100 and inform the local Police.

**Send in your feedback to Corporate Communications, BSES Yamuna Power Limited, Shakti Kiran Building, Karkardooma, Delhi 110032. For more information visit our website [www.bsesdelhi.com](http://www.bsesdelhi.com) or call +91 11 300-99-999**