

BYPL Team Wishes all a Shubh Deepawali! Merry Christmas! & Happy New Year!

MLAs fund REAP installations in MCD schools



BYPL's Renewable Energy Assisted Pump (REAP) system is helping provide clean drinking water to thousands of students, studying in government schools in East Delhi. Already, REAP has been installed in four government schools – (i) Sarvodaya Bal Vidyalaya (Seemapuri), (ii) Raja Ravi Verma Sarvodaya Bal / Kanya Vidyalaya (Nandnagri), (iii) Govt Senior Secondary School No-1, (Shahdara) and (iv) Govt Senior Secondary School No-2 (Shahdara).

The REAP systems installed in schools, have been financed by MLAs - Mr Veer Singh Dhingan, Mr Vipin Sharma and Mr. Amrish Singh Gautam from their local area development (MLA LAD) fund. Additionally, Mr. Mukesh Sharma, MLA from West Delhi too has placed orders for REAP systems.

Register mobile & e-mail in BYPL KYC campaign - Win Prizes

Win surprise gifts, participate in BYPL KYC* campaign. Email your CA number, email ID & mobile number to bypl.customercare@relianceada.com

Or simply call or sms your details to
(M) 801-093-5803 for East Delhi customers and at
(M) 801-093-5804 for Central Delhi customers

Help us serve you better!

*KYC (Know Your Customer)

 We are available 24 X 7
call 399-99-808

BYPL CEO felicitated in the British House of Commons



BYPL's pro-climate interventions are gaining recognition internationally. The latest felicitation is the conferment of the prestigious '2012 Leadership Award for Climate Change' Mr Ramesh Narayanan – CEO BYPL by the Indo British Business Forum (IBBF). The award was presented in the British House of Commons, by Mr Virender Sharma (Member of Parliament, House of Commons and Chairperson of the

IBBF), Mr Eric Pickles (Member of Parliament and Minister-Secretary of State for Communities and Local Government) and Mr Jim Knight (Member of Parliament, House of Lords).

BYPL becomes 1st discom to engage cabin crew trainer Frankfinn for Customer Care executives

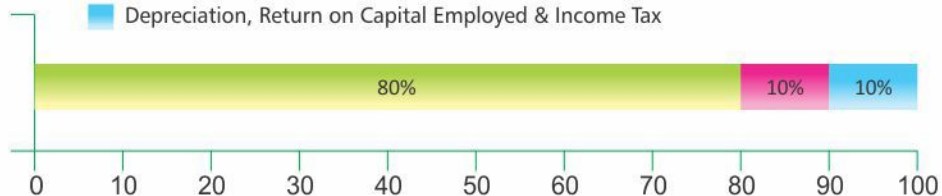
Over 50 BYPL customer care executives received training at Frankfinn, a leading trainer for airlines' cabin crew personnel. The Frankfinn Corpex extensive training programme will benefit Customer Care executives in enhancing the overall interface with BYPL consumers.

Additionally, beginning this winter BYPL will become the first discom to have a unique dress code for their Customer Care executives at the 14 division offices.



Components of power cost

- Power Purchase cost
- O & M Expenses
- Depreciation, Return on Capital Employed & Income Tax



Source: DERC ad in Hindustan Times, April 10, 2011

Note: For every Re 1 billed, 80p goes to power generators, 10p towards O&M expenses & 10p towards depreciation, return on capital employed and income tax etc.

BYPL bill payment counters at 14 division offices open all 365 days

Send in your feedback to Corporate Communications, BSES Yamuna Power Limited, Shakti Kiran Building, Karkardooma, Delhi 110032. For more information visit our website www.bsesdelhi.com or call +91 11 300-99-999