

We Wish our Customers a Happy 65th Independence Day !

BYPL to power eco-friendly E-Rickshaw



BYPL and HBL Power System Ltd signed an agreement to promote 'Pedi Cabs' on the eve of World Environment Day.

Pedicabs are eco-friendly, 100% smoke-free battery charged rickshaws. As part of the agreement, BYPL will provide e-charging infrastructure facilities for 'Pedi Cabs' at nominal charges.

These eco-friendly 'Pedi Cabs' have been designed and promoted by Council of Scientific & Industrial Research (CSIR) through one of its premier national R&D Laboratory - Central Mechanical Engineering Research Institute (CMERI).

In the photograph are BYPL' CEO Mr Ramesh Narayanan and HBL System's Mr Amrik Singh Sandhu with the pedicab at BYPL Head Office.

Reaching out to the hearing and speech impaired customers



BYPL engaged the services of Deafway Foundation to conduct a two week training course for customer relations officers to learn "Sign Language"

'Deafway Foundation', is an NGO working closely for the last 14 years with the hearing & speech impaired people. During the intensive program, BYPL' customer care officials were not only taught the sign language, but also educated on the various sensitivities to be kept in mind, while interacting with the differently abled consumers.

BYPL Network Enhancement Leading to 100% Electrification

S.No.	Items	Network 2012-13	Network 2002-03	Total Added in 10 Years	% Increase
1	No. of Grids	50	40	10	25
2	No. of Power Transformers	137	98	39	40
3	EHV Capacity (MVA)	2884	1863	1021	55
4*	EHV Cable Length/ Line Length Laid (KM)	745	363	382	105
5	No. of 66 & 33 kV Feeders	144	89	55	62
6	Shunt Capacitors (MVar)	932	573	359	63
7	No. of Distribution Transformer	3271	2657	614	23
8	Distribution Transformers Capacity (MVA)	2327	1704	623	37
9	No. of 11 kV Feeders	723	476	247	52
10**	11 KV Cables laid (Kms)	1770	1303	467	36
11#	11 KV Lines laid (Kms)	249	145	104	72
12	Total No. of LT Feeders	13280	10193	3087	30
13##	LT Lines laid (Kms)	5558	4589	969	21

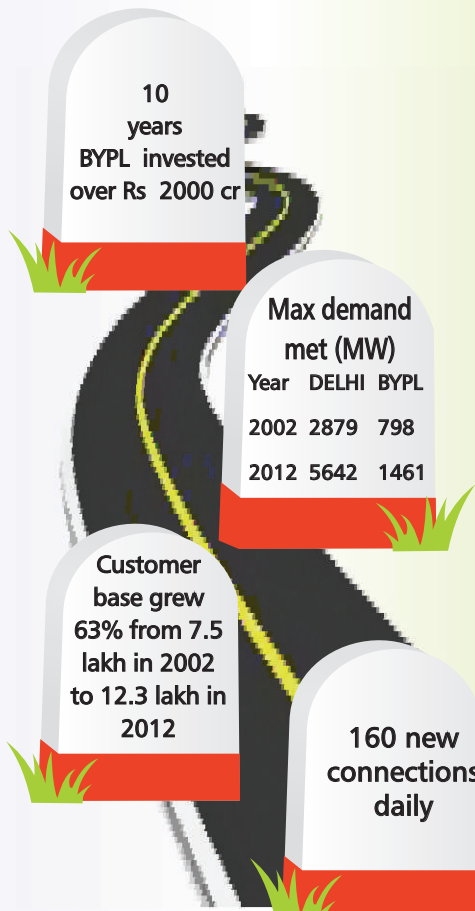
NOTES

- * In 10 years the EHV Cable Length/Line Length Laid by BYPL of 382km is almost the distance between Delhi-Ajmer i.e. 389km
- ** In 10 years the 11 KV Cables added by BYPL of 467kms is more than the distance between Delhi to Bikaner i.e. 460kms

- # In 10 years the 11 KV Cables added by BYPL of 104 kms is almost as much as the to & fro distance between Delhi to Meerut i.e. 65 kms oneway
- ## In 10 years the LT Lines added by BYPL of 969 kms is more than the distance between Delhi to Ahmedabad i.e. 915kms

BYPL Team Promotes Power for All

On our 10th Anniversary, we thank our 12.3 lakh customers for their support in achieving major milestones.



Enjoy the rains - Stay Safe

We want you safe during the monsoons. Remember to take these simple precautions

- Caution children from playing in water logged areas
- Do not touch electrical appliances or installations with wet hands
- Do keep a "Tester" at home. If a switch or a wall in your house is wet, do not touch it. First use the "tester" to check if there is an electricity leakage. Ask your electrician to check all wirings.

Help is just a call away

Call our 24x7 Helpline 399 99 808 or call Circle Control Room 9312147046 Visit nearest Assistance Centre if you have a supply query

Note:

- Minor outages are rectified within 2 hours
- Major outages: Cable or Transformer failure are rectified within 8 hours as specified by DERC norms

Send in your feedback to Corporate Communications, BSES Yamuna Power Limited, Shakti Kiran Building, Karkardooma, Delhi 110092 For more information visit our website www.bsesselhi.com or call +91 11 300-99-999