

Supenergy

BSES
BSES Yamuna Power Limited

...a joint venture with GONCTD

Jan - Feb 2011

CEO's Message



Dear friend,

First of all, I wish you and your family a Very Happy and Prosperous 2011.

You have made it possible for your discom - BYPL to receive applause all through the past year. It is your support for all our initiatives that has helped us earn kudos from all quarters be it the Hon'ble Lt. Governor, Delhi Government, RWAs, MLAs or the media. Our team's effort is to keep providing you world class services.

I am happy to inform that this year too, BYPL has won the India Power Award - the second time in a row. Our team has also been conferred the Safety Innovation Award from the Institution of Engineers and we also became an ISO 14001:2004 & OHSAS 18001:2007 company in 2010. Our efforts for the Commonwealth Games were appreciated by all. It was a big challenge for us, but we lived up to our promise, and there was no power cut even for a second at the CWG Village and other venues.

BYPL consumers did not have to face power cuts in summers of 2010 - all because you helped us maintain our network prior to the onset of the hottest summer in decades. For a smooth and powerful summer, the Delhi government appreciated our efforts. With the electrification of Badarpur Khader, we are now the only discom in the city to have a 100% electrified area. With your help, we brought down the AT&C losses from over 63% (in 2002) to a commendable 23% (in 2010). Our team aims to bring these loss levels to around 20% against a DERC target of 22% by March 2011.

In 2011, we plan to bring a host of new services for you including plans to, de-bottleneck the entire BYPL network to make it capable of bearing future electricity load of 2000 MW. We are in the process of unmanning all our automated grids so that human intervention is minimised and we can provide faster response. In association with IIT Delhi, we are working on developing Smart sub-stations, capable of transmitting advance warning so that corrective measures can be taken pro-actively. For our customers' convenience we intend to have our Customer Care and Cash Collection Centres in operation from 8 am to 8 pm soon.

Looking forward to serving you better and to your co-operation in the new decade,

Sincerely,

Ramesh Narayanan
Chief Executive Officer

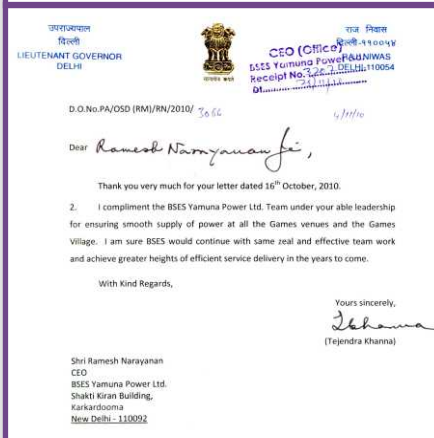
Institution of Engineers confers National Safety Innovation Award 2010 on BYPL



The Institution of Engineers conferred BSES Yamuna Power Limited (BYPL) with the coveted

'National Safety Innovation Award 2010' for undertaking steps to significantly reduce electricity related dangers and making its distribution system safer in East and Central Delhi. Mr Ramesh Narayanan, CEO, BYPL, together with Mr. Y K Sachdeva - Head O&M BYPL received the award on December 28.

BYPL gets kudos from the LG



BYPL' Lok Adalat settles 2266 cases

BSES in association with the Delhi High Court Legal Services Committee organized a Lok Adalat on 11&12 December, 2010.

A total of 2266 BYPL customers, litigants availed of the unique opportunity provided by the Special Lok Adalat for an amicable and on-the-spot settlement of their cases, relating to both Direct Theft (DT) and Meter Tampering (DAE).

BSES wins India Power Award 2010 for "Overall Utility Performance - Urban Areas"



The 3rd India Power Award promoted by the Council of Power Utilities was presented to BSES discoms in the category "Overall Utility Performance - Urban Areas" on November 11.

Mr Ramesh Narayanan CEO, received the award on behalf of BYPL.

Install ELCB - for safety and peace of mind

We request - our esteemed consumers - having an electricity connection of 5kw or more, to install an Earth Leakage Circuit Breaker (ELCB) in compliance with Sec 61A of the Indian Electricity Rules 1956 and DERC directives.



We are listening...dial
BYPL - 399-99-808