





...a joint venture with GONCTD



Nov - Dec 2011

BYPL TEAM WISHES YOU MERRY CHRISTMAS & HAPPY NEW YEAR!

BYPL "Jagmag Paisa Bachao" discounted LED's and CFL's offer

BYPL has tied-up with the German lighting major Osram to offer next-generation LED's and CFL's to Delhiites. From the special OSRAM sale counters installed at the 14 BYPL Division Offices, Delhiites can buy these LED's and CFL's at heavily discounted prices. A free 15 Watt CFL is given on purchase of every LED.

This two month special promotion offer is open to all.

Opting to use CFL's and LED's will not only help you conserve energy, but also reduce your monthly household electricity bill...

TYPE	WATTAGE	AVERAGE USAGE HOURS/DAY	AVERAGE UNITS / MONTH	AVERAGE BILL/ MONTH (Rs)
LED	5	8	1.33	5.99
CFL	15	8	3.75	16.88
Tube Light	t 40	8	10	45.00
Bulb	100	8	24	108.00

Bill payment information

Now make payments of your electricity bills at any of the 14 BYPL Division offices from **8AM-8PM**. Cash counters will be open at Division offices in Daryaganj, Krishna Nagar, Chandini Chowk, Yamuna Vihar, Nand Nagri, Laxmi Nagar, Patel Nagar, Mayur Vihar -1,2 and 3, Jhilmil, Shankar Road, Paharganj, G T Road and Karawal Nagar.

Customers making on-line payment through Credit / Debit Cards are requested to note that this service involves **processing charges of 0.90%** of the bill amount by the merchant banker and will be debited to their card / account.

NOTE: Only two transaction per month and maximum of Rs 10,000/ (Ten Thousand) per transaction are allowed for payment of electricity bills through credit/debit card.

Register for SMS Alerts and Bill on Email

Help us serve you better! Please register your mobile number and email id for handy SMS alerts on billing, payment details and 'Bill on Email'. Alternatively, call our 24x7 helpline number 399-99-808, or write to us at bypl.customercare@relianceada.com.



We are listening...dial BYPL - 399-99-808

Awards come BYPL way in IT & Cost Management





BSES IT team won three coveted awards recently for its IT initiatives - The CIO 100 Award for EDGE - SLCC. The 'SKOCH Digital Inclusion Award 2011' and the 'Express Uptime Champion Award 2011'.

Earlier BYPL was declared Runners up by the The Institute of Cost and Works Accountants of India (ICWAI) for the 8th National Award for Excellence in Cost Management 2010.

At the Vigyan Bhawan the awards were presented by the Hon'ble Union Minister for Corporate Affairs, Dr Veerappa Moily. On behalf of the company, Mr. Ramesh Narayanan - CEO BYPL & Sushil Agarwal - Chief Financial Officer received the award, in the presence of MOS for Corporate Affairs - Mr. RSP Singh, Union Secretary, Ministry of Corporate Affairs - Mr Naved Masood and senior bureaucrats, government officials and leading corporate leaders.

BYPL offers customers L&T ELMCB at discounted prices

BYPL together with Larsen & Toubro (L&T) offers its 12lakh customers Earth leakage Miniature Circuit Breaker (ELMCB) at special discounted prices. Cost of the L&T ELMCB, inclusive of installation charges, will be auto-debited in your next bill.

To avail the offer, consumers having a load of more than 5 KW can call 399-99-808, visit a BYPL customer care centre or simply give your consent to Max Engineering & Company- an authorized dealer of L&T, their representative will contact you.