

# Supenergy

**BSES**  
BSES Yamuna Power Limited

...a joint venture with GONCTD

May - June 2010

## Delhi CM dedicates BYPL' 66/11kV Common Wealth Games Village Grid



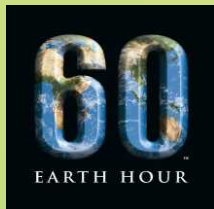
On 3 April, Hon'ble Chief Minister of Delhi, Smt Sheila Dikshit, dedicated BYPL' 66/11 KV CWG Village Grid sub station. This 49<sup>th</sup>, Grid sub station in BYPL network was constructed in a record 13 months at a cost of around Rs 40 crores.

To ensure uninterrupted power supply and to take care of any unforeseen eventuality, the SCADA compatible Grid sub station has two 25 MVA transformers. Post the Commonwealth Games, this grid will further boost and strengthen the power supply to Mayur Vihar, Shakarpur, Laxmi Nagar and adjoining areas.

This CWG Village Grid has been built in sync with the 'green spirit of the games. It not only has 30 percent of the area under green cover, fly ash bricks have also been used in constructing the 32 mts x 13.6 mts grid building. The Grid sub station also has a water harvesting system, designed with expertise from TERI and has a capacity to harvest 14,000 litres of rain water.

## Thank you for saving 173 MW during Earth Hour

BSES' customers in particular and Delhiites in general once again united, this time with a billion individuals, businesses, civil groups and governments in 6000 cities across 77 countries to show solidarity with "Earth Hour" and voluntarily switched off lights on Saturday 27 March, 2010.



In total, BSES areas of East, Central, West & South Delhi helped save 173MW (BYPL 77/BRPL 96) during the Earth Hour this year.

## Home Delivery of BYPL Services

Help us get rid of touts. We know of several instances where gullible and unaware customers have fallen for the false assurances of middlemen / touts - promising to have their "BSES" work done speedily.

From the comfort of your home just dial 399 99 808 or contact us through our web site [www.bsesdelhi.com](http://www.bsesdelhi.com).

And register for DSS - Door step services for any BSES related work including New Connections, Load Enhancement/Reduction, Name Change, Address Correction Category/Tariff Change, etc.

Our trained BYPL representative will visit your residence to facilitate you to complete the required formalities.

## Call 399 99808 enter CRN Number to register 'No Supply' complaint

No more call waiting. All BYPL's single phase customers can register their "no supply" complaints directly and get an instant acknowledgment number.

Just call 399 99 808

Step 1- Choose language (English / Hindi)

Step 2 - Press 1 to register no supply complaint

Step 3 - Press 1 and enter the 10-digit CRN Number

Your complaint will be registered in real time and your query sent directly to the concerned complaint centre for fast resolution.

Additionally, you can Type BSES <SPACE> NC <SPACE> CRN Number and send SMS to 5-545-464

## Now open 10 free electric vehicle charge ports facilities at BYPL locations

BYPL offers free electric vehicle charge port facilities for REVA users at:

- 1 66 KV Grid Store, I.P. Extension, Delhi-110092 (Near Behind Hasanpur Bus Depot)
- 2 Mayur Vihar Phase-3 Division Office, Vasundhara Enclave, (Near Somerville School)
- 3 66 KV Chilla Grid, Mayur Vihar Phase-1 (Near Riverside Club)
- 4 33 KV Karkardooma Grid, Red Building, Delhi-110092 (Opp Karkardooma Court)
- 5 33 KV Preet Vihar Grid, Hargovind Enclave, (Near Railway Reservation Centre)
- 6 66 KV Tahirpur Grid, Tahirpur (Opp Rajiv Gandhi Super Speciality Hospital)
- 7 66 KV Dilshad Garden Grid, (Opp Deer Park, Dilshad Garden)
- 8 Sub-station No-7 I.P.Extension, (Near AVB Public School, Delhi 110091)
- 9 I P Estate Grid, (Near PWD Y-Shaped Building, ITO Vikas Minar Building)
- 10 Shankar Road O&M Office, (Near Sanatam Dharam Mandir)



We are listening...dial  
**BYPL - 39999808**