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Press Release

BSES Lok Adalats Settled around 4000 cases

Lok Adalats not only a great success, but also a great leveller

- **~ 34000 cases with a value of around Rs 270 cr settled in BSES Lok Adalats so far**

Besides being an unprecedented hit, BSES' paperless Lok Adalats organised over the weekend were also a great leveller. People from various walk of the society such as Industrialists, Businessmen, Professionals and even Domestic Consumers made a beeline. From flashy cars to cycles – consumers arrived at the venues in every conceivable means of transport.

The Special Lok Adalats organized by BSES Rajdhani Power Limited (BRPL) and BSES Yamuna Power Limited (BYPL) in association with Delhi State Legal Services Authority (DSLISA) were an unprecedented hit. Surpassing all expectations, the Lok Adalats, settled around 4000 power theft cases with a value of around Rs 39 crores. The 'green' Lok Adalats also managed to save over 30,000 A4 size sheets.

The last over 20 Special Lok Adalats, including the ones held over the weekend, have resolved around 34000 cases with a value of around Rs 270 crores getting settled on the spot

The Adalats provided organised over the weekend gave BSES customers/ litigants residing in South, West, Central and East Delhi , a one-time opportunity, for an amicable and on-the-spot settlement of their power theft cases, relating to both Direct Theft (DT) and Meter Tampering (DAE). Cases that were either pending in any Court of Law or are yet to be filed in any Court of Law were taken up by the Lok Adalats.

Moreover, keeping with BSES' pro-environment policies, this Lok Adalat was a "green" and an environment friendly affair. BSES and DSLISA took special care to make this Lok Adalat a paperless one. There were no physical movements of files. All relevant case documents and files were accessible from the computers that were deployed at the 32 Courts set-up for the purpose.

Commenting on its unprecedented success, a BSES spokesperson said, "Customers have been given sufficient time to pay up in all settled cases. Infact, BSES has adopted a very humane approach in this regard".

"The exercise was a win-win for everybody. For the customers, it meant an opportunity to

amicably settle their cases and an escape from a prolonged and an expensive legal process. For an over worked judiciary, it meant some burden off their Courts. For BSES, it meant, more people coming into the billing net”- **added the spokesperson.**

BRPL & BYPL are premier distribution companies and Joint Ventures between Reliance Infrastructure Limited and GoNCT.

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