

6 February, 2018

Press Release

**On popular demand
BSES to organise Lok Adalat for on-the-spot settlement of power theft cases**

Being organised in association with Delhi State Legal Services Authority

- **BRPL (South and West Delhi) Lok Adalat being organised on February 10 and 11**
- **BYPL (East and Central Delhi) Lok Adalat being organised on February 10**
- **Letter/ Notices sent to 15000 consumers / litigants in South, West, East and Central Delhi**
- **Facility to apply for on-the-spot new connection / re-connection after clearing dues**

New Delhi: On popular demand, BSES Rajdhani Power Limited (BRPL) and BSES Yamuna Power Limited (BYPL) are organising Lok Adalats in association with Delhi State Legal Services Authority (DSLISA).

BRPL will be organising a two-day Lok Adalat on February 10 (Saturday) and February 11 (Sunday) at the Saket and Dwarka Courts for the residents of South and West Delhi. On the other hand, BYPL will be organising a one-day Lok Adalat on February 10 (Saturday) at the Karkardooma Court for the residents of East and Central Delhi.

This is the second Lok Adalat being organised by BSES discoms in the last couple of months. Breaking all previous records, the Lok Adalats organised in December 2017 had settled over 5600 power theft cases with a value of around Rs 50 crores. The last 16 Special Lok Adalats, including the ones held recently have resolved around 27600 cases with a value of around Rs 200 crores getting settled on the spot.

Consumers from various walks of life can use this opportunity, for an amicable and on-the-spot settlement of their power theft cases, relating to both Direct Theft (DT) and Meter Tampering (DAE). Cases that are either pending in any Court of Law or are yet to be filed in any Court of Law shall be taken up by the Lok Adalats.

Customers desirous of settling their power theft cases can either attend in person or through their Advocates / Authorised representatives carrying authorisation letter. They should carry their Photo Id and a copy of their theft bill.

On-the-spot re-connection / new-connection

For convenience, BSES will facilitate consumers to apply for on-the-spot re-connection / new-connection, after 'settling' the case and paying their dues at the Lok Adalat.

Around 15,000 letters/notices have been sent to BSES customers/litigants with regards to the Lok Adalat. Of these, the maximum numbers of cases are from the Najafgargh and Daryaganj divisions.

BSES Divisions with the highest number of cases

BRPL	Najafgargh	Mundka	Jaffarpur	Saket	Sarita Vihar
BYPL	Daryaganj	Paharganj	GT Road	Nand Nagri	Yamuna Vihar

Announcing the Lok Adalats, a BSES spokesperson said, “We are organising this Lok Adalat in response to the demand from the consumers. This will help resolve cases in the quickest possible time. BSES is also making special arrangements, like setting up Help Desks – manned by specially trained officials - to hand hold each consumer and to make the entire experience as hassle free as possible.”

“Post their ‘settlement orders’, customers will be given sufficient time to pay their bills. Further, cash counters will be set-up, enabling the customers to pay their bills on-the-spot. They can also pay at the designated BRPL/BYPL offices”, **added the spokesperson.**

BRPL & BYPL are premier power distribution companies and Joint Ventures between Reliance Infrastructure Limited and GoNCT.

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