

SPARSH

...enlightening lives

BYPL Teams and MSK Instructors meet

As new Mahila Shiksha Kendra (MSK) instructors have been inducted at new locations, meetings were arranged with MSK instructors and BYPL teams in:

- Yamuna Vihar office on 17 December with their 20 instructors running MSKs in Janta Colony, Jaffrabad, Chauhan Bangar etc
- Chandni Chowk office on 20 December with their 10 instructors running MSKs in Farash Khaana, Ajmeri Gate, Hauz Qazi etc
- Daryaganj office on 27 December with their 20 instructors running MSKs in Jama Masjid, Kucha Chalan, Turkman Gate etc

Besides the Business Managers, MSK instructors were also introduced to the AMPS and Customer Care Officers and advised to keep in touch with them for electricity related issues in their areas. They were informed of the latest schemes implemented by BYPL.

An information sharing session "*Mashwara*", a BYPL customer care initiative was conducted for the MSK instructors by NGO Sofia. The MSK instructors were informed about the various Government schemes for the SC/ST and minority community which can be availed. NGO Sofia encouraged the MSK beneficiaries to spread the word and if need be also offered free assistance with the documentation process for getting enrolled in the central and state Government programmes.



BYPL Free Medical Camps benefit over 2200 people



In December, BYPL organised 18 free health camps with NGO partners PHD Rural Development Foundation, HAQ Educational and Social Welfare Society & Sofia Educational and Welfare Society. Over 2256 people benefited from the free medical consultations and free medicines.