

Safety Alert:

Maintain distance from electrical installations for your own safety



Large scale construction activity is taking place in Delhi. Many of these dwellings and unauthorized constructions / extensions – built in various colonies have come underneath and dangerously close to discom existing overhead Low Voltage (LV), High Voltage (HV) and Extra High Voltage (EHV) lines and electricity installations. These are in complete violation of Regulation 62 and 63 of the Central Electricity Authority. (Measures relating to Safety and Electric Supply) Regulations, 2023 ("CEA Safety Regulations, 2023"), read with Section 53, 68(5) and Section 161 of Electricity act 2003, as amended from time to time.

Building extensions, structures, projections, balconies, chajjas or boundary walls etc must maintain a minimum vertical and horizontal distance from the electricity mains and electricity installations, as stipulated in the regulations.

Lines / Installations	Minimum vertical clearance where line is passing above a building / structure / balcony etc.	Minimum horizontal clearance where line is passing adjacent to a building / structure / balcony etc.
Lines of voltage upto 650 Volts	2.5 metres from the highest point	1.2 metres from the nearest point
High Voltage line exceeding 650 Volts upto and, including 11000 Volts	3.7 metres from the highest point	1.2 metres from the nearest point
High Voltage line exceeding 11000 Volts and upto and, including 33000 Volts	3.7 metres from the highest point	2 metres from the nearest point
Extra High Voltage line exceeding 33 KV	3.7 metres (Plus 0.30 metres. for every additional 33000 Volts or parts thereof)	2 metres (Plus 0.30 metres. for every additional 33 KV or part thereof)

These rules have been framed for your safety, to avoid any mishap, fatal accidents and power disruptions.

BSES once again appeals to the owners of such unauthorized constructions to immediately remove their illegal and unauthorised constructions from near the electricity mains and installations. Violators of the stipulated regulations will be held personally responsible for any direct or indirect loss (life, property etc) and liable for prosecution as per applicable laws.

BSES

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BSES CUSTOMER LOYALTY PROGRAM

In collaboration with **SURGE**
Sustainable Urban Resilience Group

Take legal connection for charging e-rickshaws

Say "No" to charging e-rickshaws from illegal lines/ connections. Illegal charging can put your life at risk and also cause financial losses. Remember, illegal charging is an act of power theft, and one can be fined or even sent to jail as per the provisions of Electricity Act, 2003.

Take safe, legal connections from BYPL to charge e-rickshaws.

We are always there to help:

Visit your nearest BYPL office, or call BYPL Helpline – 19122

HOW TO MAKE PAYMENTS SAFELY

Stay alert at all times and pay your electricity bills only through the bonafide platforms.



	BRPL	BYPL
BSES WhatsApp	Simply type "Hi" and send it to 8800919123	Simply type "Hi" and send it to 8745999808
Mobile App*	BRPL Power App	BYPL Connect
Website*	www.bsesdelhi.com	
E-Wallet	Paytm, PhonePe, Google Pay, Amazon Pay	
QR Code	Printed on the Bill	
Pay Now option	Printed on the e-Bill	



CONSUMER ALERT by **BSES**

to make consumers beware of fraudulent calls & messages regarding payment of electricity bills.

FEEDBACK

Send in your feedback to Corporate Communications, BSES Yamuna Power Limited. Registered Office: Shakti Kiran Building, Karkardooma, Delhi-110032, CIN:U40109DL2001PLC111525, Tel: 011- 4124-7111/4124-9273, E-mail: bypl.Feedback@relianceada.com, Website: www.bsesdelhi.com

Register 'No Supply' complaints through convenient options like Mobile App, Toll Free and Helpline Numbers



Toll Free 24x7
19122



Power theft related
8588892156

No Supply complaints
8745999808



Streetlight
41999808