

## SAMUH



FEBRUARY - 2023

## **Empowering the Visually Impaired**



On occasion of the World Braille Day on January 4, 2023, Shri S K Rungta, noted lawyer & General Secretary of the National Federation of the Blind launched BSES' Bill in Braille in presence of visually impaired consumers. BSES team was led by BSES Director Sh Amal Sinha, BRPL CEO Sh Vineet Sikka & BYPL CEO Sh Amarjeet Singh.

With this, BSES has become the first discom in the city & only among a handful in the country, which has launched a Bill in Braille. On the occasion, BSES's upgraded & voice enabled accessible BSES Mobile App and door-step services for the visually impaired were also launched.

## CONSUMER ALERT from See Yamuna Power Limited



**Use only BSES bonafide** payment methods to pay your bills.

pay via uknown apps and to suspicious phone numbers or links.



BSES WhatsApp	Simply type "Hi" and send it to 8745999808
Mobile App*	BYPL Connect
Website*	www.bsesdelhi.com
E Wallets	Paytm, PhonePe, Google Pay, Amazon Pay
QR Code	Printed on the Bill
Pay now option	Printed on the E Bill

\*Payments can be made through Net Banking (IMPS / NEFT/RTGS), BBPS, UPI QR Code and Credit / Debit Cards

Send in your feedback to Corporate Communications, BSES Yamuna Power Limited. Registered Office: Shakti Kiran Building, Karkardooma, Delhi-110032, CIN:U40109DL2001PLC111525, Tel: 011- 4124-7111/4124-9273,

E-mail: bypl.Feedback@relianceada.com, Website: www.bsesdelhi.com

Here's an electrifying offer! Pay your electricity bill of ₹100 or more with Paytm Use Code: BSES200 **Electricity Bill** Pay Now Get Up To ₹200 Cashback >

Register 'No Supply' complaints through convenient options like Mobile App, Toll Free and Helpline Numbers











Power theft related 8588892156 No Supply complaints 8745999808

