

SAMUAD



JULY - 2022

Thank you!

Dear Consumer,

July 1, 2022, marks the 20th anniversary of BYPL 'Powering Delhi and Empowering Consumers'. Coincidentally, this momentous occasion coincides with 75 years of India's independence. In these two-decades, BYPL has emerged as a modern power distribution company, supplying reliable and uninterrupted power to over 65 lakh residents in East and Central Delhi.

BYPL has immensely reduced the losses catapulting it to the league of leading discoms globally. We are giving special importance to Green energy in our power portfolio and we hope that soon we will become one of the greenest discoms of the country. Committed to sustainability, it is also spearheading the solar roof-top and EV revolutions in Delhi.

BYPL is also leading the digital charge. Today, a consumer can avail a BYPL service or make a bill payment from the comfort of his/her home by using platforms like WhatsApp, BYPL Mobile App, BSES Website, Chat-Bot, E Wallets, Net Banking, Credit / Debit Card and UPI. There is no need to visit a BYPL office.

We wouldn't have come this far in our journey without your support and encouragement. A big thank you! With your continuous support, we will strive to constantly improve on our deliverables and services.

Regards Team BYPL

OUR MOBILE APP GETS EVEN MORE POWERFUL. IT'S NOW THE 'BYPL CONNECT'!

Experience the power of new features and easier navigation!





STAY ALERT

Beware of fraudulent calls & messages regarding electricity disconnection, bill payment, etc. Do not click on unknown links or call on suspicious numbers received through SMS/e-mail. Remain alert & pay your BYPL bills only through bonafide platforms like BSES WhatsApp, BSES Website, Mobile App, E-Wallets, etc.





Simply type "Hi" and send it to 8745999808



BYPL Connect



www.bsesdelhi.com



Paytm, PhonePe, Google Pay, Amazon Pay



Printed on the bill



Printed on E Bill



SMS Link

Follow simple tips to stay safe during the rainy season

Much to everyone's delight, Monsoons are here again! With them, Monsoon also brings with itself, its own set of unique problems and issues due to water-logging. Chances of electricity related mishaps and incidents are especially high during the monsoon season. Simple precautions will help you stay safe and go a long way in ensuring incident free monsoons.

- Stay away from all electrical installations like electricity poles, substations, transformers, streetlights etc
- Caution children not to play near them, even if they are barricaded.
- Do not touch electrical appliances with wet hands
- Keep a "Tester" at home. If a switch or a wall of your house is wet, do not touch it. First use the "tester" to check if there is an electricity leakage. If the need be, call your electrician.
- Install an Earth Leakage Circuit Breaker (ELCB) to help avoid shocks and mishaps.

DBACK

Send in your feedback to Corporate Communications, BSES Yamuna Power Limited.
Registered Office: Shakti Kiran Building, Karkardooma, Delhi-110032,
CIN:U40109DL2001PLC111525, Tel: 011- 4124-7111/4124-9273,
E-mail: bypl.Feedback@relianceada.com, Website: www.bsesdelhi.com

Register 'No Supply' complaints through convenient options like Mobile App, Toll Free and Helpline Numbers











Power theft related 8588892156 No Supply complaints 8745999808



^{*}Payments can be made through Net Banking (IMPS / NEFT/RTGS), BBPS, UPI QR Code and Credit / Debit Cards