

## Want to apply for New Connection? Just WhatsApp!

To get started, simply send "Hi"  
to 8745999808



## Avail a host of new services on WhatsApp!

New Connection	Apply	Visit by Appointment	Get Acknowledgement Slip	Know Application Status	Demand Note Status & Payment
Meter Reading	Know Meter Reading Schedule	Submit Meter Reading			
Billing	Latest Bill	Understand Current Bill & Consumption	Bill details of last 5 months	Register for E Bill	
Payment	Pay Bills	Payment details of last 5 months	Bill details of last 5 months	Register for E Bill	
Complaint Registration	No Supply	Low Voltage	Fire	Current Leakage	
Pre-paid Meter	Check balance	Recharge	Fire	Current Leakage	
Know More	Tariff Details	Subsidy Eligibility	Fire & Shock Service	Self Check Instruction in Case of a Power Outage	

## Important Advisory!

**Beware of fraudulent calls & messages regarding payment of electricity bills!**

Pay your electricity bills only through a host of bonafide digital platforms like WhatsApp, BSES Website, Mobile App and E Wallets

- Simply type "Hi" and send it to 8745999808
- BYPL Connect | www.bsesdelhi.com
- Paytm, PhonePe, Google Pay, Amazon Pay
- Printed on the bill | Printed on E Bill
- SMS Link

\*Payments can be made through Net Banking (IMPS / NEFT/RTGS), BBPS, UPI QR Code and Credit / Debit Cards

## For your safety and that of your loved ones, get an ELCB installed



Earth leakage can lead to electric shocks, causing serious bodily injury, which sometimes can be fatal. These shocks and mishaps can be avoided by installing an Earth Leakage Circuit Breaker (ELCB), a life saving device. It is a simple yet a very useful device that detects earth leakage, automatically tripping and disconnecting the electricity supply to the premises, thus preventing serious mishaps.

Moreover, under the DERC (Supply Code and Performance Standards) Regulations, 2017, it is mandatory for all consumers to have an ELCB installed at their premises, irrespective of the sanctioned load.



**7 days & 2 documents is all it takes to get an electricity connection from the comfort of your home**

**Logon to www.bsesdelhi.com, Call : 19122**

**FEEDBACK** Send in your feedback to Corporate Communications, BSES Yamuna Power Limited.  
Registered Office: Shakti Kiran Building, Karkardooma, Delhi-110032,  
CIN:U40109DL2001PLC111525, Tel: 011- 4124-7111/4124-9273,  
E-mail: bypl.Feedback@relianceada.com, Website: www.bsesdelhi.com

**Vaccine + Mask + Washing hands + Social Distancing = Victory over Covid**

## Register 'No Supply' complaints through convenient options like Mobile App, Toll Free and Helpline Numbers



Toll Free 24x7  
19122

SMS  
5616108

Power theft related  
858892156  
No Supply complaints  
8745999808

Streetlight  
41999808