

## Don't let your guard down in the fight against Covid-19!

With the increasing Covid cases, the importance of following Covid appropriate behaviour is non negotiable. For your own safety and that of others, do not let your guard down. For complete protection, take precautions even after vaccination!



## For Self Meter Reading, Billing Information & Bill Payment & Complaint Registration ... Simply WhatsApp



To get started, simply send "Hi" to 87459 99808

<b>Meter Reading</b>	Know Meter Reading Schedule	Submit Meter Reading		
<b>Billing</b>	Latest Bill	Understand Current Bill & Consumption	Bill Details of Last 5 Months	Register for E Bill
<b>Payment</b>	Pay Bills	Payment Details of Last 5 Months		
<b>Complaint Registration</b>	No Supply	Low Voltage	Fire	Current Leakage

## Advisory related to Electricity meters issued in public interest

Your electricity meter is safe, but remember, it is a complex device. Therefore, some precautions related to electricity meters are a must. You can keep you and your family safe following the advisory issued by BSES in public interest:



- No electrical or mechanical equipment should be installed near the electricity meters/installations.
- The place where meter is installed should be clean and kept free from any garbage, inflammable material or debris for safety and ease of access.
- Avoid parking vehicles near electricity meter or any electrical installation which can make the area unsafe as the fuel in the vehicle would aggravate fire. Also, these installations should be kept free from any encroachment.
- Consumer should take care for ensuring that areas where meters are installed should be kept properly ventilated, free from contaminants and exhausts gases from any process which might lead to conditions causing fire incidents.

## GO DIGITAL. AVAIL OUR SERVICES FROM THE COMFORT OF YOUR HOME!



Simply type 'Hi' & send it to 8745999808



Mobile App\* **BYPL Connect**



Call Center (Toll-free) **19122**



www.bsesdelhi.com



bypl.customercare@relianceada.com

\*Download from Google Play / App Store

### FEEDBACK

Send in your feedback to Corporate Communications, BSES Yamuna Power Limited. Registered Office: Shakti Kiran Building, Karkardooma, Delhi-110032, CIN:U40109DL2001PLC111525, Tel: 011- 4124-7111/4124-9273, E-mail: bypl.Feedback@relianceada.com, Website: www.bsesdelhi.com

## Register 'No Supply' complaints through convenient options like Mobile App, Toll Free and Helpline Numbers



Toll Free 24x7 **19122**



SMS **5616108**



Power theft related **8588892156**  
No Supply complaints **8745999808**



Streetlight **41999808**