

Consumers' faulty house wiring responsible for 45% of fire incidents

Do you know that around 45% of fire incidents in BYPL areas occur due to short-circuit in the internal house wiring of consumers?



Yes, BYPL' technical experts have analysed the complaints of fire in various houses in East and Central Delhi during last few months. As per the analysis, in around 45% incidents of fire the reason was electrical short-circuit in the consumer's internal house wiring system.

BYPL wants its consumers safe. To avoid fire-like situations, BYPL appeals to its customers to have their internal wiring checked and ELCB installed at their premise. Also, keep the meter-area clean and free from hazardous flammable materials.

Switch to Electric Vehicles: No pollution is the only solution for a green future

Attractive subsidy & low running costs are just two of the several benefits

- Avail Delhi govt subsidy of upto Rs 1.5 lakh##
- Additional subsidy of upto Rs 1.5 lakh# under the FAME 2 scheme##
- Zero road tax and registration fees
- Zero emissions, less noise & low maintenance
- Savings of upto Rs 6 per km on running costs##
- Easy charging at home & at rapidly increasing public charging infrastructure**
- 9 EV charging stations have been installed in BYPL areas
- For more information: visit <https://ev.delhi.gov.in> and <https://www.bsesdelhi.com>



* Benefits are under Delhi EV Policy, 2020 and FAME II scheme, Govt
* For commercial vehicles / Pvt two-wheelers
** Depending on type of the vehicle
*** 500 Public charging points to be installed soon in Delhi region

“BYPL Connect” – New Mobile App for BYPL Consumers

BYPL has launched a new Mobile App “BYPL Connect” with additional features for its esteemed consumers. Some features are as follows:

- View and download electricity bill of last 12 months
- Bill consumption / Payment history of last 12 months
- Convenient payment of electricity bill
- Easy registration of complaints
- View Main Account & Sub Accounts (if added) details - Name, CA No, Bill amount payable, Bill month, Due Date on a single window platform
- Graphical representation of consumption and payment details
- Log-in through fingerprint & 'Remember' log-in credentials
- Option to choose language - Hindi / English

To avail BYPL services and connect with us, download the “BYPL Connect” Mobile App through Google Play and Apple Store.



Vaccine + Mask + Washing hands + Social Distancing = Victory over Covid



FEEDBACK

Send in your feedback to Corporate Communications, BSES Yamuna Power Limited.
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Tel: 011- 4124-7111/4124-9273,
E-mail: bypl.Feedback@relianceada.com,
Website: www.bsesdelhi.com

Register 'No Supply' complaints through convenient options like Mobile App, Toll Free and Helpline Numbers



Toll Free 24x7
19122

SMS
5616108

Power theft related
8588892156
No Supply complaints
8745999808

Streetlight
41999808