

December 9, 2021

Press Release

BSES consumers can participate in ‘Online’ and ‘Hybrid’ Lok Adalats for on-the-spot resolution of power theft cases

Lok-Adalat being organised in association with Delhi State Legal Services Authority

- **Lok Adalat for BRPL consumers being organised on December 11**
- **Lok Adalat for BYPL consumers scheduled on December 11 and 12**
- **Amicable and on-the-spot settlement of power theft cases**
- **All participants, including Hon’ble Judges, Court/discoms officials and consumers to connect virtually**

New Delhi: Adapting to the ‘new normal’ in the wake of Covid-19, BSES Rajdhani Power Limited (BRPL) and BSES Yamuna Power Limited (BYPL) consumers can participate in ‘online’ and ‘hybrid’ Lok Adalats for an amicable on-the-spot settlement of power-theft cases in South, West, East and Central Delhi.

Being organised in association with the Delhi State Legal Services Authority (DSLISA), Lok Adalat for BRPL consumers is being organised on December 11 and for BYPL consumers on December 11 and 12, 2021. While Lok Adalat for BRPL consumers is in the online mode, for BYPL consumers, it is in the hybrid mode.

Consumers desirous of settling their power-theft cases can use this opportunity for an amicable and on-the-spot settlement of their power theft cases, relating to both Direct Theft (DT) and Meter Tampering (DAE). Cases that are either pending in any court of law or are yet to be filed in any Court of Law shall be taken up by the Lok Adalats.

While announcing the upcoming Lok-Adalats, BSES spokesperson said “These special events help resolve cases quickly. This exercise is a win-win for everybody. For the consumers, it means an opportunity to amicably settle their cases and an escape from a prolonged and expensive legal process. For an over worked judiciary, it means some burden off their Courts. For BSES, it means, more people coming into the billing net. Infact, over 37,000 cases have been resolved in last 24 Special Loks Adalats.

Lok Adalat for BRPL consumers (December 11)

Consumers can either participate in person or through their advocates / authorised representatives through the online mode. Even if a person does not have access to the internet, he/she can still participate in the Lok Adalat by coming-down to the BRPL Andrews Ganj office and availing the virtual hearing facility being organised at the venue.

To participate in the online Lok Adalat, all consumers / litigants will have to register prior to the Lok Adalat by sending an email to brpl.epla@relianceada.com or by calling 011-49209419. The last date for registration is December 10, 2021.

Moreover all consumers will be required to submit their photo Id and copy of their theft bill, along with the registration form. Lawyers and authorised representatives will need to submit an authorisation letter on behalf of the client / consumer.

In the interest of the safety of the participants, all the Hon'ble Judges of the PLA court, court staff, accused / consumers and BSES officials will simultaneously participate online.

Lok Adalat for BYPL consumers (December 11 and 12)

To participate in the special 'hybrid' Lok Adalat, all consumers / litigants desirous of settling their cases have to pre- register themselves at the local BYPL customer care centres, nearest to their place of residence. Consumers will be allocated a specific time-slot. On the day of the Lok Adalat, they will have to reach the BYPL Circle Office at the allocated time, either in person or through their advocates / authorised representatives.

At the venue, all the cases will be taken-up at the virtual courts, where all the participants, including the Hon'ble Judges and the Court officials, will join virtually through video conferencing.

On-the-spot reconnection/ new-connection:

For convenience, BRPL and BYPL will also facilitate consumers to apply online for on-the-spot re-connection / new-connection, after 'settling' the case and paying their dues online.

BRPL & BYPL are premier power distribution companies and Joint Ventures between Reliance Infrastructure Limited and GoNCTD.

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