

July 8, 2021

Press Release

Monsoon Advisory!

Reliance Infrastructure Led BSES Discoms Fully Geared For The Monsoons

Simple precautions & maintaining social distancing from electricity infrastructure will go a long way in keeping Delhi citizens safe

- **Monsoon action plan has an integrated approach**
- **Undertaking measures to minimise moisture related breakdowns**
- **In case of an emergency or a power disruption, consumers can reach BSES through:**
 - **BRPL: 19123, BYPL: 19122, WhatsApp, Mobile App and SMS**
- **Power theft by hooking can be a serious safety hazard, especially during the monsoon months**

New Delhi, Thursday, July 08, 2021: After weeks of hot and humid days, the monsoons are likely to arrive in Delhi on July 10 (as per The India Meteorological Department) . Besides bringing respite from the scorching heat, the rainy season also brings its own set of unique issues and challenges. Adhering to simple safety guidelines and maintaining social distancing from electricity infrastructure, Reliance Infrastructure led BSES and its consumers together can help ensure safe and incident free monsoon season.

Some of the unique problems during monsoons are water-logging, strong winds uprooting trees, falling branches that damage electricity installations resulting in outages. In order to safeguard human lives and electrical equipments, it also becomes necessary to switch off the electricity supply to an affected area as a precautionary measure.

Explaining its Monsoon plans, spokesperson of Reliance Infrastructure led BSES discoms said, " We are geared up to ensure reliable power supply to our 45 lakh consumers while taking all safety measures that are required during rainy season. Consumers can play a very important role in ensuring an incident free monsoon by following simple safety guidelines".

Gearing up for the Monsoons

To ensure that over 45 lakh consumers and 1.8 crore residents enjoy an incident free power supply, Reliance Infrastructure led BSES Rajdhani Power Limited (BRPL) and BSES Yamuna Power Limited (BYPL), are undertaking all possible measures. The discoms' monsoon action plan has an integrated and proactive approach, which is not only aimed at ensuring consumers'

safety but is also aimed at minimizing the down time of power supply arising out of exigencies during monsoon.

Reliance Infrastructure led BSES discoms are fully geared for the monsoons by undertaking extensive preventive maintenance. To reduce the incidence of moisture related breakdowns, active measures have been taken to minimise the accumulation of moisture in the Grids and Panels.

- Height of the foundation (base) of transformers in low-lying areas increased to safe levels
- Prevent water logging that in turn may create seepage and moisture in the switchgear
- Proper fencing around all plinth and pole mounted transformers

Advisory for customers

Due to water-logging, chances of electricity related mishaps are high during the monsoon season. Simple precautions will help the consumers stay safe:

- Stay away from electrical installations like electricity poles, sub-stations, transformers, streetlights etc.
- Caution children from playing near electricity installations, even if they are barricaded. Advise them not play in parks that are water logged.
- Get entire wiring in your premises thoroughly checked and tested by the Licensed Electrical Contractor.
- Put off the main switch in case there is water logging or leakage observed in the meter cabin. Put on the main switch only on ensuring that all faults have been rectified properly.
- Install an Earth Leakage Circuit Breaker (ELCB) to help avoid shocks and mishaps
- Keep a “Tester” at home. If a switch is wet, do not touch it. First use a “Tester” to check if there is an electricity leakage. If need be, call your electrician
- Prune the trees in your garden that are close to electricity wires and cables

Power Theft

Power-theft by way of hooking into an electricity system poses a serious safety hazard, especially during the monsoon months. Invariably these ‘hooked on’ wires are not insulated or properly fixed, in case of windy or rainy weather, they can fall-off, and cause grievous injuries or even fatalities. Reliance Infrastructure led BSES appeals to all citizens of Delhi to please report and convince people not to illegally draw electricity by hooking on to mainlines or electrical equipments.

Unplanned Digging

Another reason for outages is unplanned digging for road repair or to lay cables/ pipelines. This not only causes outages (sometimes for long duration), but can also be a serious safety threat – especially during the rainy season - for the area residents/passersby, as also for the workers involved in the digging. For your safety, if you dig or come across digging, please inform BSES.

Handy numbers

In the event you notice any fallen cable, pole or exposed wiring or an emergency please inform us on 19123 (for South & West Delhi) and 19122 for (East & Central Delhi) areas. In case of a disruption in power-supply, you can reach BSES through multiple options.

	BRPL	BYPL
Call-Centre (Toll-free)	19123	19122
WhatsApp	Simply type 'Hi' & send it to 8800919123	Simply type 'Hi' & send it to 8745999808
Mobile App	BRPL Power App	BYPL Connect
SMS	BSESRP<space> NC<space> 9digit CA N and send to 5616107	BSESYYP<space> NC<space> 9digit CA N and send to 5616108

BRPL & BYPL are premier distribution companies and Joint Ventures between Reliance Infrastructure Limited and GoNCTD.

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