

## Advisory related to Electricity meters issued in public interest

Your electricity meter is safe, but remember, it is a complex device. Therefore, some precautions related to electricity meters are a must. You can keep you and your family safe following the advisory issued by BSES in public interest:



- No electrical or mechanical equipment should be installed near the electricity meters/ installations.
- The place where meter is installed should be clean and kept free from any garbage, inflammable material or debris for safety and ease of access.
- Avoid parking vehicles near electricity meter or any electrical installation which can make the area unsafe as the fuel in the vehicle would aggravate fire. Also, these installations should be kept free from any encroachment.
- Consumer should take care for ensuring that areas where meters are installed should be kept properly ventilated, free from contaminants and exhausts gases from any process which might lead to conditions causing fire incidents.

## Send us a "Hi" and avail our WhatsApp services



Now, BYPL consumers can avail hosts of electricity related services on WhatsApp. The services available on BYPL WhatsApp platform include:

Self Meter Reading, Duplicate Bill, Bill Payment, Register Complaint, Complaint Status, Payments & Bill status, Streetlight Complaint, Electricity Consumptions, New Connection Status, Branches Nearby, and FAQs.

Just click on the link (in WhatsApp) and send a "Hi" to get started

<https://www.bsesdelhi.com/web/bypl/whats-app-services>

Simply follow the step-by-step instructions.

Alternatively, save the BYPL WhatsApp number 8745999808 in your phone's contact list and enjoy our services through WhatsApp.

## BYPL launches AC Replacement Scheme with a discount of upto 64%\*



As part of its continuous efforts to promote energy efficiency, BYPL has launched an AC Replacement Scheme. Under the scheme, old & energy guzzling ACs can be replaced with new BEE 5 Star rated energy efficient ones at heavily discounted prices.

For the purpose, BYPL has partnered with leading air conditioner brands like Daikin, Godrej, Hitachi, LG and Voltas to provide the consumers a variety of options at substantial discounts of upto 64%.

For more details, please log on to [www.bsesdelhi.com](http://www.bsesdelhi.com) or call 19122/011-35999808.

\* Terms & conditions applied

## FEEDBACK

Send in your feedback to Corporate Communications, BSES Yamuna Power Limited.

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Karkardooma, Delhi-110032,  
CIN:U40109DL2001PLC111525  
Tel: 011- 4124-7111/4124-9273  
E-mail: [bypl.Feedback@relianceada.com](mailto:bypl.Feedback@relianceada.com),  
Website: [www.bsesdelhi.com](http://www.bsesdelhi.com)

## 7 days & 2 documents is all it takes to get an electricity connection

BSES supports  
Ease of Doing  
Business



### Easy to apply:



Log on to [www.bsesdelhi.com](http://www.bsesdelhi.com) or call: 19122

## Register 'No Supply' complaints through convenient options like Mobile App, Toll Free and Helpline Numbers



Toll Free 24x7  
19122



SMS  
5616108



Power theft related  
8588892156

No Supply complaints  
8745999808



Streetlight  
41999808