

## Get your electricity bill from the comfort of your home through these 5 mediums

- SMS:** The moment your bill is generated, we will send you an SMS along with a link. Just click the link, enter your CA No and download the bill.
- WhatsApp:** If you want, we can send your bill on your WhatsApp Number. To get your bill on WhatsApp in PDF form just write: # Bill [SPACE] 9 digit CA No. and send to 8745999808. You will receive the same.
- Mobile App:** You can view your electricity bill on BSES Mobile App. You can download the BSES Mobile App from Google Play/ App Store, if you haven't yet.
- Email:** If you have got your email ID updated with BYPL, we can get your bill on your email also. If you haven't got your contact details updated with us, you can send a mail to [bypl.customer@relianceada.com](mailto:bypl.customer@relianceada.com). You can also call on our Helpline No 19122 for getting your details updated.
- Website:** You can logon to [www.bsesdelhi.com](http://www.bsesdelhi.com) and download your electricity bill.

## Do Self Meter Reading and get rebate\* on your bill

**Step 1:** Go to BSES Mobile App

**Step 2:** Go to 'My Account' & click on the 'Self Metering' icon & enter your Id and password

**Step 3:** Enter the meter reading, capture photograph and submit

**Step 4:** You will receive a Auto SMS

\* Rs 20 rebate will reflect in your next bill. Scheme is applicable till June 30, 2020



## Simply WhatsApp and get your bill

Getting your electricity bill on WhatsApp is so simple now.  
# Bill [SPACE] 9 digit CA No. and send to 8745999808



## FEEDBACK

Send in your feedback to Corporate Communications, BSES Yamuna Power Limited.  
Registered Office: Shakti Kiran Building, Karkardooma, Delhi-110032,  
CIN:U40109DL2001PLC111525, Tel: 011- 4124-7111/4124-9273  
E-mail: [bypl.Feedback@relianceada.com](mailto:bypl.Feedback@relianceada.com), Website: [www.bsesdelhi.com](http://www.bsesdelhi.com)

## Pay your bills online & get upto Rs 200\* rebate



Now get rebate for paying BSES bills through a variety of new age digital payment options from the comfort of your homes on BSES Website, Mobile App & other digital payment platforms. #GoDigital

- 1% or Rs maximum 200# rebate if full payment made within 7 days of the bill generation date
- 0.5% or Rs 150# rebate if payment made between 8-14 days of the bill generation date
- No transaction charges on online payment of BSES bills

\*- No transaction charges on online payments upto Rs 10,000

- No transaction charges on any amount if paid through Bharat Bill Pay enabled channels
- No rebate on part payment and excludes arrears
- Rebate amount will be credited in your next bill
- The schemes are applicable on the bills raised from March 24, 2020 to June 30, 2020 only

# - Whichever is lower



7 days & 2 documents is all it takes to get an electricity connection



Log-on to [www.bsesdelhi.com](http://www.bsesdelhi.com)  
or call : 19122

## Register 'No Supply' complaints through convenient options like Mobile App, Toll Free and Helpline Numbers



 Toll Free 24x7  
19122

 SMS  
5616108

 Power theft related  
8588892156  
 No Supply complaints  
8745999808

 Streetlight  
41999808