

BYPL wins coveted Global Performance Excellence Award

BYPL has been awarded the 'Best in Class' coveted 'Global Performance Excellence Award 2020 by Asia Pacific



Quality Organisation, becoming the only Indian discom to do so this year. An international award having an stringent criteria, its 5-member eminent jury is drawn from different countries. By winning the IMC Ramkrishna Bajaj National Quality Award (IMC RBNQA) earlier, BYPL had qualified for participation in the prestigious international award.

Vaccine + Mask + Washing hands + Social Distancing = Victory over Covid

Just because the restrictions have eased and the vaccination drive has started, does not mean that the danger of Covid is over. It is not. Measures to stay safe that were true a few months ago still provide safety from Covid. For complete protection, take precautions even after vaccination!



Wear mask



Get vaccinated



Wash / sanitise hands frequently



Maintain social distancing



Go Digital

For Self Meter Reading, Billing Information & Bill Payment & Complaint Registration ... Simply WhatsApp

To get started, simply send "Hi" to 87459 99808



Meter Reading

Know Meter Reading Schedule

Submit Meter Reading

Billing

Latest Bill

Understand Current Bill & Consumption

Bill Details of Last 5 Months

Register for E Bill

Payment

Pay Bills

Payment Details of Last 5 Months

Complaint Registration

No Supply

Low Voltage

Fire

Current Leakage

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You don't need to visit a BSES office for availing our services! You can do so from the comfort of your home using digital self-service touch points like the BSES Website, Mobile App, WhatsApp, Email, Call Centre and SMS. Our services are now at your fingertips!

Power-theft cases resolved on virtual platform



In an era of 'new normal', BYPL is in the forefront of deploying digital technology. It has started settling power-theft cases in East and Central Delhi through virtual Lok Adalats. A hybrid virtual Lok Adalat was organised with the help of Delhi State Legal Services Authority (DSLISA) recently for BYPL customers. All the participants - judges, court staff, accused, lawyers and discom officials - connected virtually and a total of 677 power theft cases were settled.

FEEDBACK

Send in your feedback to Corporate Communications, BSES Yamuna Power Limited.

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CIN:U40109DL2001PLC111525, Tel: 011- 4124-7111/4124-9273,

E-mail: bypl.Feedback@relianceada.com, Website: www.bsesdelhi.com

Register 'No Supply' complaints through convenient options like Mobile App, Toll Free and Helpline Numbers



Toll Free 24x7
19122



SMS
5616108



Power theft related
8588892156

No Supply complaints
8745999808



Streetlight
41999808