

Use electricity safely

Electricity has become a basic necessity now. We are hugely dependent on electricity in our daily life. It is safe but remember, it carries massive current in it and if not used safely and properly, it can result in electric shocks and fire which can cause loss of life and property. So, we request all our 17 lakh customers to please use electricity safely and judiciously:

- Don't encroach, and maintain a safe distance from electrical network
- Don't damage/tamper with electricity meters, cables, transformers, feeders, etc.
- Use the electricity strictly at the place for which your meter has been installed

Soon you can connect to BYPL through Voice Bot

BYPL has always been the frontrunner in adopting and using latest technologies. Soon we are going to launch our Voice Bot facility, where consumers can avail hosts of services just by saying "Talk to BSES". By simply giving verbal commands, you can register power and streetlights related complaints, know status of your complaints, pay your electricity bills, apply for new electricity connections, find status of your request for connections, search the locations for nearby BYPL offices, and many more.

How to activate Voice Bot in your phone

First download "Google Assistant" in your phone and just say "Talk to BSES". Your Voice Bot will be activated and ready for use. This facility is available for both Android and iPhone users.

Voice Bot is easy to use, will save time

It is a 24x7, instant response system. Consumers don't have to wait and there is no unnecessary re-directions. This is a personalized experience for consumers as this Bot can recall the context.

FEEDBACK

Send in your feedback to Corporate Communications, BSES Yamuna Power Limited. Registered Office: Shakti Kiran Building, Karkardooma, Delhi-110032, CIN:U40109DL2001PLC111525

Tel: 011- 4124-7111/4124-9273,

E-mail: bypl.Feedback@relianceada.com, Website: www.bsesdelhi.com

Pay your bill through WhatsApp



BYPL Consumers can pay their electricity bill also through WhatsApp now. To avail this facility, you just have to type #BILL, 9 digit CA No. and send it to our WhatsApp number 8745999808 from your registered mobile number. You will get a link on your WhatsApp. By clicking the link, you can instantly pay your bill online.

Don't use a DG set, take a temporary electricity connection from BSES

In the wake of rising pollution, like last year, the Environment Pollution Control Authority (EPCA) has provisionally banned the use of Diesel Gensets in Delhi. BSES consumers need not worry. You can get a prompt and hassle-free temporary electricity connection for functions/ marriages/ religious gatherings and many other purposes. It is cheaper, safer, noise free and pollution free.

To get a tatkal* temporary electricity connection:

- Call BYPL: 19122 / 39999808
- Visit the nearest BYPL Division Office or
- Apply and pay on BSES' website www.bsesdelhi.com / Mobile App



* Terms and Conditions Apply



दिल्ली का वोट
दिल्ली का दबंग

अधिक जानकारी के लिए
स्केन करें



दिल्ली विधानसभा चुनाव
DELHI LEGISLATIVE ASSEMBLY ELECTION
2020
8 फरवरी, 2020

हमारा अधिकार, हमारा अभिमान
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Voter Helpline:
1950



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Register 'No Supply' complaints through convenient options like Mobile App, Toll Free and Helpline Numbers



 Toll Free 24x7
19122

 Call 24x7
011-399 99 808

 SMS
5616108

 Power theft related
8588892156
No Supply complaints
8745999808

 Streetlight
41999808