

## BSES Pre-Paid Meters Can Be Recharged Digitally



BSES is leveraging technology and digital platforms to provide a hassle free experience to its consumers. Consumers can connect with the discom and apply for a host of services from the comfort of their homes and offices using Mobile App, website and social media mediums like Facebook and Twitter.

Now, BSES has also extended the prowess of 'digital' to the realm of pre-paid meters. Besides applying for a pre-paid meter, a BSES consumer (tenant) can also re-charge his/her meter, without even visiting a BSES office. They can re-charge them online through e-wallets like Paytm and through BSES' Mobile App and Website. A pre-paid meter can also be re-charged by visiting a BSES payment counter (between 9 am and 3 pm).

## Putting green foot forward: 27% of BSES' power portfolio to be green by FY 2021-22

BSES discoms are committed for the promotion of renewable power in Delhi while ensuring, minimal burden on the consumers. To fulfill their commitment to renewable energy, BSES discoms have signed long-term power purchase agreements amounting to around 1700 MW to procure green power at very competitive prices. These will help take the share of green power in BSES' power portfolio to around 27% (1700 MW) by 2021-22.



Apart from these efforts, BSES discoms have energised over 1800 Roof top solar installations (~65 MW) in their licensed area. These, along with programs like 'BSES' Solar City Initiative' are going a long-way in promoting sustainable growth.

## Don't use a DG set, take a temporary electricity connection from BSES

In the wake of rising pollution, like last year, the Environment Pollution Control Authority (EPCA) has provisionally banned the use of Diesel Gensets in Delhi. BSES consumers need not worry. You can get a prompt and hassle-free temporary electricity connection for functions/ marriages/ religious gatherings and many other purposes. It is cheaper, safer, noise free and pollution free.

**To get a tatkal\* temporary electricity connection:**

- Call BYPL: 19122 / 39999808
- Visit the nearest BYPL Division Office or
- Apply and pay on BSES' website [www.bsesdelhi.com](http://www.bsesdelhi.com) / Mobile App



\*Terms and Conditions Apply



BYPL continues to get accolades across domains, not just in India, but internationally. Your discom has recently bagged the Gold Award ICQCC -2019 (International Convention on QC Concepts) in Tokyo, Japan by JUSE (Union of Japanese Scientists and Engineers), recently. The discom has bagged 'Gold Award' (1st category) in its maiden attempt in the forum, which saw participation from over 350 teams from 16 countries including UK, USA, Japan, China and Singapore.

Now simply  
WhatsApp  
to register  
'no current' complaints



NO CURRENT COMPLAINT  
#NC <space>  
9-digit CA number to  
8745999808

## Important information!

Consumers are requested not to accept manual receipts for any transaction at a BSES business location, including cash counters. Only accept computerised receipts.

## FEEDBACK

Send in your feedback to Corporate Communications, BSES Yamuna Power Limited.  
Registered Office: Shakti Kiran Building,  
Karkardooma, Delhi-110032,  
CIN:U40109DL2001PLC111525  
Tel: 011- 4124-7111/4124-9273  
E-mail: [bypl.Feedback@relianceada.com](mailto:bypl.Feedback@relianceada.com),  
Website: [www.bsesdelhi.com](http://www.bsesdelhi.com)

Register 'No Supply' complaints through convenient options like Mobile App, Toll Free and Helpline Numbers



Toll Free 24x7  
19122



Call 24x7  
011-399 99 808



SMS  
5616108



Power theft related  
8588892156  
No Supply complaints  
8745999808



Streetlight  
41999808