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Press Release

## **BSES To Provide 'Tatkal' Electricity Connections for Pujas, Diwali Melas, Ramlilas and Marriages**

**'Same Day' connections will enhance the festive mood and help in reducing pollution in Delhi**

- **Consumers can apply by simply visiting Customer Care / Digi Seva Centres**
- **Connection can also be applied and paid-for online**
- **Network team to be on high alert to ensure seamless power supply during festivals**
- **Surveillance teams will also track incidences of power theft**

New Delhi: Festivities are just around the corner. Joining-in the festivities and with an eye on Delhi's pollution levels, BSES Rajdhani Power Limited (BRPL) and BSES Yamuna Power Limited (BYPL) will provide '*Tatkal*' temporary electricity connection for Pujas, Diwali Melas, Ramlilas and Marriages. Getting them is not only hassle free. It is also cheaper, safer, noise and pollution free.

Under the innovative scheme, a consumer will be able to get a temporary connection the same day of applying and completing the requisite commercial formalities. Normally, it can take upto seven days for a temporary connection.

To get a 'tatkal' temporary electricity connection, all a consumer has to do is contact BSES call centre numbers 19123/ 39999707 (BRPL) and 19122/ 39999808 (BYPL) or visit (walk-in) the customer care centre / Digi Seva Kendra at the division office and complete simple formalities. They can also apply and make payment for the temporary connection online on BSES' website ([www.bsedelhi.com](http://www.bsedelhi.com)) and from BSES' Mobile App.

**Announcing the scheme, BSES spokesperson said,** "Our entire machinery is geared-up to make 'same day' connections possible. Our advanced IT capabilities and processes will play a major part in facilitating this. This scheme is our way of joining in the celebrations and making the festival season even more memorable for our consumers."

"To ensure reliable power supply during festivals, BSES discoms are undertaking several measures, including putting its operations and maintenance teams on high alert"- **added the spokesperson.**

Power Theft:

The incidence of power-theft also increases during the festival season. BSES teams will be on a high alert to catch such transgressions. Discoms will be relying heavily on analytics to catch the



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power thieves. Consumers are requested to take legal 'temporary' connections whenever required.

BRPL & BYPL are premier power distribution companies and Joint Ventures between Reliance Infrastructure Limited and GoNCT.

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