

## India in top 25 in the world in 'Ease of Getting Electricity'

India has climbed 23 points (to 77) in the World Bank's latest Ease of Doing Business rankings, becoming the top ranked country in South Asia for the 1st time. Ease of getting electricity did its bit to power this rise.



**Ease of Getting Electricity:**  
India now ranks in the  
**top 25 in the world**

BSES supports  
Ease of Doing  
Business



'Ease of Getting Electricity' rank leaps by 113 places

## Update your KYC and avail information on Shutdowns, Latest offers, Bills, payments and much more

As per a Government directive, please update your details (like mobile number, email Id, approved photo identity and address proof) with us. This will help you in availing electricity related services.

Easy to update



## FEEDBACK

Send in your feedback to: Corporate Communications, BSES Yamuna Power Limited. Registered Office: Shakti Kiran Building, Karkardooma, Delhi-110032, CIN:U40109DL2001PLC111525, Tel: 011- 399-97-111/ 399-99-273, E-mail: bypl.Feedback@relianceada.com, Website: www.bsedelhi.com



Sign up today!

## Save Trees. Switch to E bills

It is estimated that for every 3000 sheets, a tree is cut. Now you can do your bit for the environment by choosing to only get e-'electricity' bills.

## Go Paperless = E-bill + SMS alerts

Why go paperless?

- ✓ Environment friendly mode of transaction
- ✓ Secure bill information as it comes directly to your mail box
- ✓ Keep a record of old bills without any hassle of filing them
- ✓ Receive bills faster
- ✓ Receive email reminders and SMS alerts
- ✓ Pay through multiple payment options online/ BSES App

Important Information!

As per the DERC guidelines, if you are registered for ebill, you will stop receiving paper bills after three months. Please check your email id printed on the bill. If there is a change or you want to register your email id for e bills, please use any of the following channels:

- BSES Mobile App : Download from (My Account >> Select Update Contact Details)
- Website : Log on to [www.bsedelhi.com](http://www.bsedelhi.com) (My Account >> Select Update Contact Details)
- Call : 011-399 99 808 / 19122
- Email : [bypl.customer@relianceada.com](mailto:bypl.customer@relianceada.com)
- Visit your nearest Customer Care Center



\* A consumer can easily opt back for the physical (paper) electricity bill after switching to the 'e' mode.

## Don't use a DG set, take a temporary electricity connection from BSES

In the wake of rising pollution, like last year, the Environment Pollution Control Authority (EPCA) has provisionally banned the use of Diesel Gensets in Delhi. BSES consumers need not worry. You can get a prompt and hassle-free temporary electricity connection for functions / marriages / religious gatherings and many other purposes. It is cheaper, safer, noise free and pollution free.

To get a tatkal\*\* temporary electricity connection:

- Call BYPL: 19122 / 39999808
- Visit the nearest BYPL Division Office or
- Apply and pay on BSES' website [www.bsedelhi.com](http://www.bsedelhi.com) / Mobile App

\*\* Terms and Conditions Apply



## Register 'No Supply' complaints through convenient options like Mobile App, Toll Free and Helpline Numbers



Toll Free 24x7  
19122



Call 24x7  
011-399 99 808



SMS  
5616108



Power theft related  
8588892156  
No Supply complaints  
8745999808



Streetlight  
41999808