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Press Release

BSES Lok Adalats Breaks All Records, Settles Over 5600 Power Theft Cases

- **Cases amounting to around Rs 50 crore settled**
- **Consumers have been given sufficient time to pay**
- **Two day Lok Adalats were a completely green affair**

New Delhi: Besides being an unprecedented hit, BSES' paperless Lok Adalats organised over the weekend were also a great leveller. People from various walk of the society such as Industrialists, Businessmen, Professionals and even Domestic Consumers made a beeline. From flashy cars to cycles – consumers arrived at the venues in every conceivable means of transport.

The Special Lok Adalats organized by BSES Rajdhani Power Limited (BRPL) and BSES Yamuna Power Limited (BYPL) in association with Delhi State Legal Services Authority (DSLISA) were an unprecedented hit. Surpassing all expectations and breaking all previous records, the Lok Adalats, settled over 5600 power theft cases with a value of around Rs 50 crores. The two-day 'green' Lok Adalats also managed to save over 30,000 A4 size sheets.

The last 16 Special Lok Adalats, including the ones held over the weekend, have resolved around 27600 cases with a value of around Rs 200 crores getting settled on the spot

The two-day Lok Adalat provided BSES customers/ litigants residing in South, West, Central and East Delhi , a one-time opportunity, for an amicable and on-the-spot settlement of their power theft cases, relating to both Direct Theft (DT) and Meter Tampering (DAE). Cases that were either pending in any Court of Law or are yet to be filed in any Court of Law were taken up by the Lok Adalats.

Moreover, keeping with BSES' pro-environment policies, this two-day Lok Adalat was a "green" and an environment friendly affair. BSES and DSLISA took special care to make this Lok Adalat a paperless one. There were no physical movements of files. All relevant case documents and files were accessible from around 40 computers that were deployed for the purpose.

Commenting on its unprecedented success, a BSES spokesperson said, "Customers have been given sufficient time to pay up in all settled cases. Infact, BSES has adopted a very humane approach in this regard".

"The exercise was a win-win for everybody. For the customers, it meant an opportunity to amicably settle their cases and an escape from a prolonged and an expensive legal process.

For an over worked judiciary, it meant some burden off their Courts. For BSES, it meant, more people coming into the billing net”- **added the spokesperson.**

BRPL & BYPL are premier power distribution companies and Joint Ventures between Reliance Infrastructure Limited and GoNCT.

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