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Press Release

BRPL Lok Adalat breaks all records settles over 2000 power theft cases

- **Cases amounting to over Rs 20 crore in value settled**
- **Consumers have been given sufficient time to pay**

The Special Lok Adalat organized by BSES Rajdhani Power Limited (BRPL) in association with Delhi State Legal Services Authority (DSLSA) over the weekend was an unprecedented hit. Surpassing all expectations and breaking all previous records, the Lok Adalat, organised at the premises of District Court, Saket, settled 2135 power theft cases with a value of over Rs 20 crores. The two-day ‘green’ Lok Adalat also managed to save over 30,000 A4 size sheets.

Besides being an unprecedented hit, the paperless Lok Adalat was also a great leveller. People from various walk of the society such as Industrialists, Businessmen, Professionals and even Domestic Consumers made a beeline for the Lok Adalat. From flashy cars to cycles – consumers arrived at the venues in every conceivable means of transport.

In response to consumers’ requests, BRPL in association DSLSA had organised a two-day ‘special’ Lok Adalat on Saturday December 10 and Sunday December 11. The two-day Lok Adalat provided BRPL customers/ litigants residing in South and West Delhi , a one-time opportunity, for an amicable and on-the-spot settlement of their power theft cases, relating to both Direct Theft (DT) and Meter Tampering (DAE). Cases that were either pending in any Court of Law or are yet to be filed in any Court of Law were taken up by the Lok Adalat.

Moreover, keeping with BRPL’ pro-environment policies, this two-day Lok Adalat was a “green” and an environment friendly affair. BRPL and DSLSA took special care to make this Lok Adalat a paperless one. There were no physical movements of files. All relevant case documents and files were accessible from the 24 computers that were deployed for the purpose.

Commenting on its unprecedented success, BRPL spokesperson said, “Customers, whose cases were settled, have been given sufficient time to pay up. Infact, BRPL has adopted a very humane approach in this regard. Looking at the financial position of the customers / litigant, BRPL has even allowed some to pay in 3-4 installments”.

“The exercise was a win-win for everybody. For the customers, it meant an opportunity to amicably settle their cases and an escape from a prolonged and an expensive legal process. For an over worked judiciary, it meant some burden off their Courts. For BSES, it meant, more people coming into the billing net”, added the spokesperson.

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