

BRPL CSR: Touching lives of over 1.5 lakh people

BRPL lives and works in perfect harmony with the communities and actively contributes to growth of the society. Our Corporate Social Responsibility (CSR) program has positively impacted the lives of over 1.5 lakh (and counting) people and their families. Our efforts are largely focused in the areas of Skill development and Education/Literacy; Sanitation; Health Care/Medical Services and Energy Conservation.

Some of our CSR programs include: Adult Literacy Program; Vocational Training Centres for Women; Sanitation (land renovation) of school toilets; Free Cancer, Eye and Tobacco de-addiction Camps; Energy Program for school children; Self Defence Training for girls and Awareness Campaign for preventing electrical accidents.



BSES MOBILE APP: POWER IN YOUR POCKET ELECTRICITY SERVICES ARE JUST ONE TOUCH AWAY



Now available for IOS
and Android phones!



Upgraded Mobile App with additional features

Services offered

- Register 'No Supply' complaints
- Pay electricity bills
- Register for new connections
- Know your billing / payment history
- View past and current bill details
- Update contact details
- Feedback and suggestions

New Services offered

- GIS location of nearby commercial office / payment centre
- Billing & Meter related complaint registration
- Print & save payment receipt
- And much more

POWER THEFT is a Social Menace!

Its price is paid by
honest consumers



95550 10022

If you come across power theft, listen to your conscience and report it!

You can shoot the video / photograph and **What's App** it to BRPL along with the details of the premises on:

95550 10022

Your identity will be kept confidential.

How to capture power theft? (The footage should capture the proof of power theft)

- Take Video/photo of illegal cable/wires from BSES pole/lines going to the premises
- Capture the address (landmark/BSES pole number) of the premises indulging in power theft



REGISTER 'NO SUPPLY' COMPLAINT THROUGH HELPLINE NO, IVRS, SMS AND MOBILE APP



Call 24x7-IVRS
399 99707

• For IVRS call from your registered phone number • For 'No Supply', press 1 and choose 2 for IVRS • Your request will be automatically registered • If you are not calling from a registered CA number, please punch your CA number, your request will be registered



Emergency
(Fire & Shock)
and non LED
streetlights

1800-10-39707

SMS SMS

Type BSESRP <SPACE>
NC <SPACE> Type 9
digit CA Number and
SMS to 5 61 61 07



Mobile
APP

Now available for IOS and
Android phones!



Send your feedback to: Corporate Communications, BSES RAJDHANI POWER LIMITED, BSES Bhawan, Nehru Place, New Delhi - 19

CIN No: U74899DL2001PLC111527

☎ 011 399-99-707

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