

Help us get rid of touts and impostors!



BRPL has come across incidents where gullible and unaware customers have been targeted by imposters and touts. Customers have fallen for the false assurances of middlemen / touts – promising to have their "BSES" work done "speedily".

Please remember:


- No BRPL representatives visiting your residence is authorised to accept cash
- All enforcement, fines, penalties and other commercial payments are to be made only at designated BRPL offices
- Please ascertain the identity of persons visiting your premises
- If in doubt or you notice anything suspicious, please immediately alert the nearest BRPL Vigilance Team on 011-262 73 311*or dial 100 and inform the local Police


* Between 9 am to 5:30 pm; Monday to Friday. On other days or after 5 pm, please call 399 99 707

LED streetlight not working! There is help at hand

Conventional (sodium) streetlights are being replaced with the energy efficient LED streetlights. In case of a non-functional streetlight, you can register the complaint through the following means:

Website  www.eeslsmartlights.com

Mobile App  EESL SL Complaint App


WhatsApp  7827999111 & 7827999222

Toll free number  18001803580

BRPL' 66/11 KV GIS Grid in South Delhi to further improve power supply for over 1.5 lakh residents

BRPL is constructing a 66/11 KV GIS Grid Sub Station in South Delhi's Meethapur area. Expected to be completed by May 2017, the Grid will further improve the power-supply to over 1.5 lakh residents in several fast developing South Delhi areas like Molar Bandh, Mithapur, Saurabh Vihar, Jaitpur and Khadda Colony.

Being constructed at a cost of around Rs 50 crore, this SCADA (Supervisory Control and Data Access) compatible state-of-the-art Grid is the first Gas Insulated Switchgear (GIS) sub-station in BRPL area. It is being constructed in collaboration with Siemens India.

Get upto Rs 150 cash-back for timely payment of your electricity bill through  and  in April 2017. For details, log onto www.bsesdelhi.com.

Register 'No Supply' complaint through Helpline No, IVRS, SMS and Mobile App

**Call 24x7-IVRS
399 99707**



• For IVRS call from your registered phone number • For 'No Supply', press 1 and choose 2 for IVRS • Your request will be automatically registered • If you are not calling from a registered CA number, please punch your CA number, your request will be registered

**Emergency (Fire & Shock)
and non LED streetlights**



1800-10-39707

SMS



Type BSESRP <SPACE> NC <SPACE>
Type 9 digit CA Number and SMS
to 5 61 61 07

Mobile APP



Download this App from the BSES website www.bsesdelhi.com, under the section 'Customer Support' or from Google Play. Click on the App. Select Service. Register Request/ Complaint

Send your feedback to: Corporate Communications, BSES RAJDHANI POWER LIMITED, BSES Bhawan, Nehru Place, New Delhi - 19

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