

SYNERGY

a joint venture with GONCTD



As part of BRPL 'Zero Balance' scheme, names of eight Bumper Draw winners (4 each from South and West Delhi) were taken out in a lucky draw. Senior and respected RWA members and Utkrish Sahabhagis conducted the computerised lucky draw at BRPL Nehru Place Headquarters.

The winners have won Hero Electric Bikes, 40 inch LED TV's, Refrigerators and Washing Machines. Earlier 1520 consumers had won 5 LED blubs each in weekly draws as part of the scheme.

	First Prize (Hero Electric Bike)	Second Prize (40 Inch LED TV)	Third (Washing Machine)	Fourth (Refrigerator)
South Circle	Dhanash Raj (Village Rajokari)	Shalo Kaur (G K-II, 'M-Block Market)	Maheep Pandey (Harsh Vihar, Near Badarpur)	Hind Airlink Pvt. Ltd (G K - II)
West Circle	Bimla Devi (Dharm Pura 1, Najafgarh)	Bimla Devi (Gopal Nagar Extn, Najafgarh)	Sunil Kumar (Subhash Nagar)	Kali Charan (Mahavir Enclave)

BSES Mobile App: Register 'No Supply' complaints, Pay Bill and avail 'Door Step Services'

Consumers can download this App from the BSES website www.bsesdelhi.com, under the section 'Customer Support' or from Google Play. Presently this App is only for Android phones.



Cash back scheme for BSES consumers an unprecedented success

The cash-back being offered by Paytm for consumers of BSES was an unprecedented success. During February and March, around 5 lakh consumers availed the cash-back offer. The total value of the cash-back given to consumers is around Rs 8 crore.

Consumers received Rs 200 'cash back' if they paid their electricity bills 7 days before the due date mentioned on the bill and Rs 150 cash-back on all other dates before the due date.

BRPL takes-up cudgels for women's safety Imparts Self Defense Trainings for girl students



To impart self defense training to school girls, BRPL has partnered with Trident Tactical Private Solution, a specialised organisation led by a former SPG commando. In the last few months, around 1200 girls have been trained under this program. More schools are being covered under the program.

Register 'No Supply' complaint through Helpline No, IVRS, SMS and Mobile App

Call 24x7 ▶ 399 99 707

From your registered phone number call 399 99 707
 • For 'No Supply', press 1 and choose 2 for IVRS
 • Your request will be automatically registered • If you are not calling from a registered CA number, please punch your CA number, your request will be registered

IVRS

SMS

Type BSESR <SPACE> NC <SPACE> Type 9 digit CA Number and SMS to 5 61 61 07

Download this App from the BSES website www.bsesdelhi.com, under the section 'Customer Support' or from Google Play. Click on the App. Select Service. Register Request/Complaint

Mobile APP

BRPL has a zero tolerance policy on corruption. If anyone asks you for a bribe for any electricity related work, please call 01 1-26273311 or send e-mail to brpl.vigilance@relianceada.com

Dial 1800-10-39707 (toll free) for Emergency (Fire & Shock) and Streetlight Complaints

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