

SYNERGY

a joint venture with GONCTD

Delhi's peak demand reaches 6188 MW, its highest ever

BSES discoms were able to meet the unprecedented peak power demand when Delhi recorded an all time high of 6188 MW (BRPL 2631 MW) on May 20. Due to extreme heat, the city was also declared a red zone by the Indian Metrological Department.

Despite the unprecedented and continuous high power demand, the distribution network has been able to largely measure-up. Had it not been the case, Delhi's power demand would not have clocked 6188 MW – an increase of 23% from last year!

Peak power demand in the third week of May	Delhi	BRPL
2016 (May 20)	6188 MW	2631 MW
2015	5027 MW	2294 MW
2014	4512 MW	1854 MW



Register 'No Supply' complaint through Helpline No, IVRS, SMS and Mobile App

- Call 24x7-IVRS 399 99707**
 - For IVRS call from your registered phone number
 - For 'No Supply', press 1 and choose 2 for IVRS
 - Your request will be automatically registered • If you are not calling from a registered CA number, please punch your CA number, your request will be registered
- Additional No For 'No Supply' (till August 31, 2016) 335 17 100**
- SMS**
 - Type BSES <SPACE> NC <SPACE>
 - Type 9 digit CA Number and SMS to 5 61 61 07
- Mobile APP**
 - Download this App from the BSES website www.bsesdelhi.com, under the section 'Customer Support' or from Google Play. Click on the App. Select Service. Register Request / Complaint

9 Watt LED @ Rs 75 from July 1

BRPL in collaboration with EESL (Energy Efficiency Services Limited) will facilitate the distribution of 9 Watt LED bulbs at a highly subsidised rate of Rs 75 per bulb from July 1, 2016. A consumer can procure a maximum of 10 bulbs per CA number. A LED bulb consumes 50% less electricity than an equivalent CFL and 85% less and than an equivalent Incandescent Bulb.

Dial 1800-10-39707 for Emergency (Fire & Shock) and Streetlight Complaints

BRPL celebrates World Environment Day

BRPL celebrated the World Environment Day on June 5 by distributing saplings to consumers. Focussing on green environment, the discom encouraged consumers to make their surroundings green, safe and clean.



Follow us on Facebook & Twitter
www.facebook.com/bseedelhi
<https://twitter.com/BSEDELHI>

Monsoon Advisory

- Much to everyone's delight, Monsoons are here again! With them, it also brings its own set of unique problems and issues due to water-logging, chances of electricity related mishaps and incidents are especially high during the monsoon season. Simple precautions will help you stay safe and go a long way in ensuring incident free monsoons.
- Caution children not to play near them, even if they are barricaded.
- Do not touch electrical appliances with wet hands.
- Install an Earth Leakage Circuit Breaker (ELCB) to help avoid shocks and mishaps
- Stay away from all electrical installations like electricity poles, sub-stations, transformers, streetlights etc.

