



Over 1.1 million LED bulbs distributed in South and West Delhi

BSES in collaboration with EESL (Energy Efficiency Services Limited) is facilitating distribution of highly subsidised LED bulbs in its licensed area. Since the launch of the scheme about three months ago on June 1, over 1.8 million LED bulbs have been distributed. Of this, over 1.1 million LED bulbs have been distributed in BRPL' area of South and West Delhi. These will cumulatively lead to energy savings of a whopping 24 Million Units per annum (vis-à-vis CFLs).



Dial 1800-10-39707 for Emergency (Fire & Shock) and Streetlight Complaints

Safety of our consumers is important to us! To promptly address emergency (Fire & Shock) and streetlight complaints, BRPL has a dedicated 24 x 7 toll-free number 1800-10-39707.

This dedicated number is over and above the existing option of registering emergency and streetlights complaints on BRPL' 24 x 7 helpline number 399-99-707.

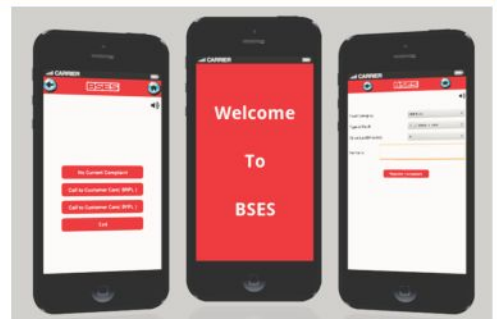
BRPL bags prestigious awards IPPAI award for innovation

In the recently concluded IPPAI's 16th Regulators & Policymakers Retreat in Goa, BSES discoms were felicitated for their technological innovations in the power sector. While BSES Rajdhani Power Limited (BRPL) received the award for "Meter Data Analytics Module (MDAM)", BSES Yamuna Power Limited (BYPL) received the award for its "Intelligent Outage Management System (IOMS)".

The awards were presented by Mr Pramod Deo (former Chairman, CERC) and (Dr V.K Garg (former Chairman, JERC-Goa & Uts). The awards were adjudged by an eminent jury headed by Mr SL Rao (former Chairman, CERC).

Now register complaints related to 'No Supply', Streetlights and Fire & Shock using BSES APP

Consumers can download this App from the BSES website www.bsesdelhi.com, under the section 'Customer Support' or from Google Play. Presently this



App is only for Android phones.

Beware of Touts and Impostors!

Help us get rid of touts and impostors! BRPL has come across incidents of forgery and misrepresentation – where gullible and unaware customers have been targeted by impostors, conmen and touts. Customers have fallen for the false assurances of middlemen / touts – promising to have their "BSES" work done "speedily".

Please remember:

- No BRPL staff or representatives visiting your residences is authorised to accept any cash transactions.
- All enforcement, fines, penalties and other commercial payments are to be made only at designated BRPL offices.
- Please ascertain the identity of persons visiting your premises and claiming to be from BRPL.
- If in doubt or you notice anything suspicious, please immediately alert the nearest BRPL Vigilance Team on 011-262 73 311*or dial 100 and inform the local Police

* Between 9 am to 5:30 pm; Monday to Friday.
On other days or after 5 pm, please call 399 99 707

Don't miss the opportunity!
Get up to 4 LED bulbs at a special price under DELP Scheme
30,00,000+ PEOPLE HAVE LED THE WAY TO A BRIGHTER & SMARTER INDIA! // JOIN THE MOVEMENT TODAY! #LEDTHEWAY

What is DELP?

- Government of India scheme
- Cash payment of Rs. 93 or
- Advance payment of Rs. 10 and rest Rs. 83 in 9 easy installments

To avail the scheme

- Copy of electricity bill and ID proof for cash payment
- Copy of bill, ID, proof of address* for advance payment

* Electricity bill and address proof should have the same address. Arrears should be fully paid.

Attention

Please procure the total number of required bulbs at one time. Once a consumer has procured LED bulbs, there will be no further opportunity to procure more bulbs.

7 Watt LED Bulb Price ₹ 350 at ₹ 93

- 80% Energy efficient
- Better Lighting and high quality
- Rs. 162 will be saved per bulb yearly

3 Year Warranty

A Government of India Initiative Implemented by EESL in collaboration with **BSES** (BSES Rajdhani Power Limited)

TO TAKE ADVANTAGE OF THIS SPECIAL SCHEME VISIT www.delp.in

Government of India scheme - LED bulb from DELP Scheme are not for sale. Any violation may attract appropriate penal action.

BRPL CONSUMERS CAN GET THEIR LED BULBS AT ANY OF THE DELP DISTRIBUTION COUNTERS OF BRPL, BYPL, NDMC AND TPDDL. FOR COMPLETE LOCATION DETAILS, PLEASE LOG ON TO WWW.EESLINDIA.ORG

FOR ANY COMPLAINTS, PLEASE CALL 7042595718, 7042595719 (BETWEEN 10 AM - 5 PM) OR E-MAIL US ON CUSTOMERCARE_DELHIDELP@EESL.CO.IN

An Initiative of **Ministry of Power** Government of India

EESL एनर्जी इफिशियन्सी सर्विसेज लिमिटेड
ENERGY EFFICIENCY SERVICES LIMITED
(A Joint Venture Company of Public of Ministry of Power, Govt. of India)