

SYNERGY

BSES
BSES Rajdhani Power Limited

a joint venture with GONCTD

May - 2015

She is 97 year old. She is a student at a BSES Mahila Shiksha Kendra



BRPL is running 120 Mahila Shiksha Kendras or Adult Literacy Centres in its licensed area of South and West Delhi. There are around over 3,000 women presently enrolled in these centres, the oldest among them is a 97 year old lady.

As a responsible organisation, aim of BSES is to try making these girls / women - from the underprivileged sections - self reliant and contribute to the growth of the society.



Now you can also pay your electricity bills at IDBI Bank Branches

Now you can also pay your BRPL electricity bills in cash at IDBI bank branches, w.e.f 25/03/2015. Consumers can visit these bank branches as per the time schedule given below:-

Weekday's: From 10 am to 3:00 pm | Saturday's: From 10 am to 12:30 pm



(Maximum limit for payment of bills by cash is Rs.4000/- as per DERC guidelines)

Dial 1800-10-39707 for Emergency (Fire & Shock) and Streetlight Complaints

Safety of our consumers is important to us! To promptly address emergency (Fire & Shock) and streetlight complaints, BRPL has a dedicated 24 x 7 toll-free number 1800-10-39707.

This dedicated number is over and above the existing option of registering emergency and streetlights complaints on BRPL 24 x 7 helpline number 399-99-707.

Earth Hour in Delhi was a success. Because of the support extended by the residents of Delhi, on March 28, 124 MW was saved in BSES areas. Delhi saved around 200 MW.

 BRPL 'Zero Balance' drive Bumper Draw prize winners announced 

As part of BRPL 'Zero Balance' drive, the three winners of Bumper Lucky Draw were given prizes by BRPL CEO – Mr Arvind Gujral, on April 6, 2015, at the discom's head office in Nehru Place. Earlier 760 consumers had won 5 LED blubs each as part of the drive.

First Prize	Second Prize	Third Prize
Mr Mange Ram (Najafgarh)	Mr Jagdish Singh (Dwarka)	Mr Narinder Singh (Punjabi Bagh)
40" LED TV	Refrigerator	Washing Machine



You can register a 'No Supply' complaint through Helpline no, IVRS & SMS

Call 24x7 399-99-707

IVRS



- Call 399-99-707 from your registered contact no*
- Select language
- Press 1 for 'no supply' and choose option 2 for IVRS based services
- Your request will be automatically registered
- If you are not calling from a registered no, please punch the CA/CRN no for registering the request

SMS

Type BSESRP <SPACE> NC <SPACE> Your 9 digit CA no. and SMS to 5-61-61-07