

SYNERGY

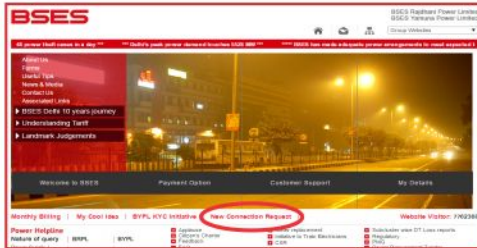
BSES
BSES Rajdhani Power Limited

a joint venture with GONCTD

July - 2015

BRPL supports 'Ease of doing business' - Apply for new connection, upload documents and pay – Online

Now, one can apply for a new BRPL electricity connection, upload documents and even make payment from the comfort of his/her residence or office. There is no need for potential consumers to visit a BRPL office – not even once.



All a person has to do is log on to BSES' website www.bsesdelhi.com, click on the link 'New Connection Request' and complete the requisite fields and upload documents. After checking the technical feasibility, the demand note will be generated on-line. This can also be paid online.

For consumers who are not very net savvy, BRPL will help complete all the commercial and technical formalities for new connections using 'Mobile Tablets' right at their door-steps.

With these two services, BSES will be able to reduce the existing seven step process to get new connection to just three.

Monsoon Advisory

Much to everyone's delight, Monsoons are here again! With them, it also brings its own set of unique problems and issues due to water-logging. Chances of electricity related mishaps and incidents are especially high during the monsoon season. Simple precautions will help you stay safe and go a long way in ensuring incident free monsoons.

- Stay away from all electrical installations like electricity poles, sub-stations, transformers, streetlights etc.
- Caution children not to play near them, even if they are barricaded.
- Do not touch electrical appliances with wet hands.
- Keep a "Tester" at home. If a switch or a wall of your house is wet, do not touch it. First use the "tester" to check if there is an electricity leakage. If the need be, call your electrician.

Dial 1800-10-39707 for Emergency (Fire & Shock) and Streetlight Complaints

Safety of our consumers is important to us! To promptly address emergency (Fire & Shock) and streetlight complaints, BRPL has a dedicated 24 x 7 toll-free number 1800-10-39707.

This dedicated number is over and above the existing option of registering emergency and streetlights complaints on BRPL' 24 x 7 helpline number 399-99-707.

बिजली बचाओ, देश बनाओ

Get 4 LED bulbs
of MRP ₹ 350-500
each at just ₹ 93 each.
Pay ₹ 10 upfront on
receiving the bulb.
Balance amount to
be paid through
installments
over
9 months.

Implemented by EESL in collaboration
with BRPL

Distribution of LED Bulbs under Domestic Efficient Lighting Programme (DELP) in Delhi

To Avail LED Bulb Under DELP Scheme

For consumers of BRPL, who are being provided door to door delivery or distribution through designated centres, the following documents are required:

- Latest original electricity bill of 2015.
 - A Photo ID Proof.
 - Proof of address (Address should be same in electricity bill and address proof)#
 - Receipt of last payment in case of arrear.*
- * To avail the EMI option the total arrear/total amount, due up till the latest electricity bill must be cleared. If not, then only upfront payment mode will be made available.
- # If the photo identity and address proof document are same then the similar address should be mentioned in electricity bill.

LED Bulb will be available at the divisional offices of BRPL.
For more details please call 7042595718, 7042595719 (between 10 am - 6 pm)
or please log on to www.eeslindia.org/DELP-Delhi

EESL एनर्जी इफिशिएंसी सर्विसेज लिमिटेड
ENERGY EFFICIENCY SERVICES LIMITED
(A Joint Venture Company of PSUs of Ministry of Power, Govt. of India)

BSES
BSES Rajdhani Power Limited

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