

BRPL wishes you a  
Happy  
Independence Day!

# SYNERGY

**BSES**  
BSES Rajdhani Power Limited

a joint venture with GONCTD

August – 2015

## Safety Alert: Vertical and Horizontal Clearance of Buildings

Large scale construction activity is taking place in Delhi. Many of these dwellings and unauthorized constructions / extensions – built in various colonies have come underneath and dangerously close to discom' existing overhead Low Voltage (LV), High Voltage (HV) and Extra High Voltage (EHV) lines and electricity installations. These are in complete violation of regulations 60 and 61 of the Central Electricity Authority (CEA) (Measures relating to safety and Electric Supply, 2010)

Building extensions, structures, projections, balconies, chajjas or boundary walls etc must maintain a minimum vertical and horizontal distance from the electricity mains and electricity installations, as stipulated in the regulations.

S. No.	Lines/installations	Minimum vertical clearance where line is passing above a building/ structure/ balcony etc.	Minimum horizontal clearance where line is passing adjacent to a building/structure/ balcony etc.
1	Low or medium voltage line and service line up to 650 volts	2.5 mtrs. from the highest point	1.2 mtrs. from the nearest point
2	High voltage line up to and including 11000 Volts	2.7 mtrs. from the highest point	1.2 mtrs. from the nearest point
3	High voltage line above 11000 Volts and up to and including 33000 Volts	3.7 mtrs. from the highest point	2 mtrs. from the nearest point
4	Extra high voltage line above 33000 Volts	3.7 mtrs. (plus 0.30 mtrs. for every additional 33000 Volts or part thereof)	2 mtrs. ((plus 0.30 mtrs. for every additional 33000 Volts or part thereof)

These rules have been framed for your safety, to avoid any mishap, fatal accidents and power disruptions.

BSES once again appeals to the owners of such unauthorized constructions to immediately remove their illegal and unauthorised constructions from near the electricity mains and installations. Violators of the stipulated regulations will be held personally responsible for any direct or indirect loss (life, property etc) and liable for prosecution as per applicable laws.

## Dial 1800-10-39707 for Emergency (Fire & Shock) and Streetlight Complaints

Safety of our consumers is important to us! To promptly address emergency (Fire & Shock) and streetlight complaints, BRPL has a dedicated 24 x 7 toll-free number 1800-10-39707.

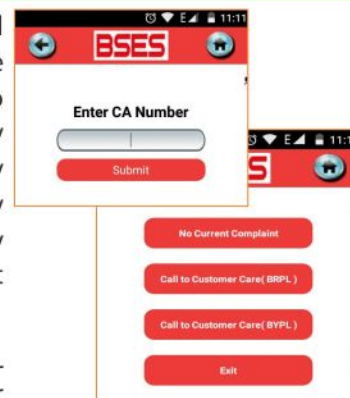
This dedicated number is over and above the existing option of registering emergency and streetlights complaints on BRPL' 24 x 7 helpline number 399-99-707.

## BSES Mobile APP Now register 'No Supply' complaints from your mobile

BRPL consumers need not call the discom' s 24 x 7 call centre number to register their 'No Supply' complaints. Now they can simply register them by accessing BSES' newly launched and user friendly Mobile App from their smart phones.

Named 'BSES App', BRPL consumers can easily register complaints related to 'No Supply', 'Streetlights' and those related to 'Emergency (Fire & Shock)' through this Mobile App.

To begin with, this application is presently for Android phones. Consumers can download this App from the BSES website [www.bsedelhi.com](http://www.bsedelhi.com), under the section 'Customer Support' or from Google Play.



## Stay Safe; avoid flying kites near electric installations

Kite flying is an integral part of the Independence Day celebrations in India. Sometimes this otherwise innocuous activity can be hazardous, even fatal at times. The wide-spread use of metal coated manjha – being a good conductor of electricity – poses a great danger not only to the person flying the kite, but also poses a risk to the electricity supply of an area.

- Metal coated manjha can lead to trippings and even electrocution
- Tripping of just one 33/66 KV overhead line can disrupt power supply to over 10,000 residents of an area and tripping of a single 11 KV line to over 2500 residents

## Power Theft is a cognizable offence!

Under the provisions of the Electricity Act, 2003, illegal abstraction/ unauthorized use of electricity is an offence, The Act provides for stiff penalties, besides, making such thefts a cognizable offence. Power theft is punishable with imprisonment of upto 3 years (and upto 5 years for the 2nd offence), fine or both.



As a honest consumer, please help BRPL in its crusade against power theft. Without revealing your identity, you can anonymously report power-theft on 399-99-707.