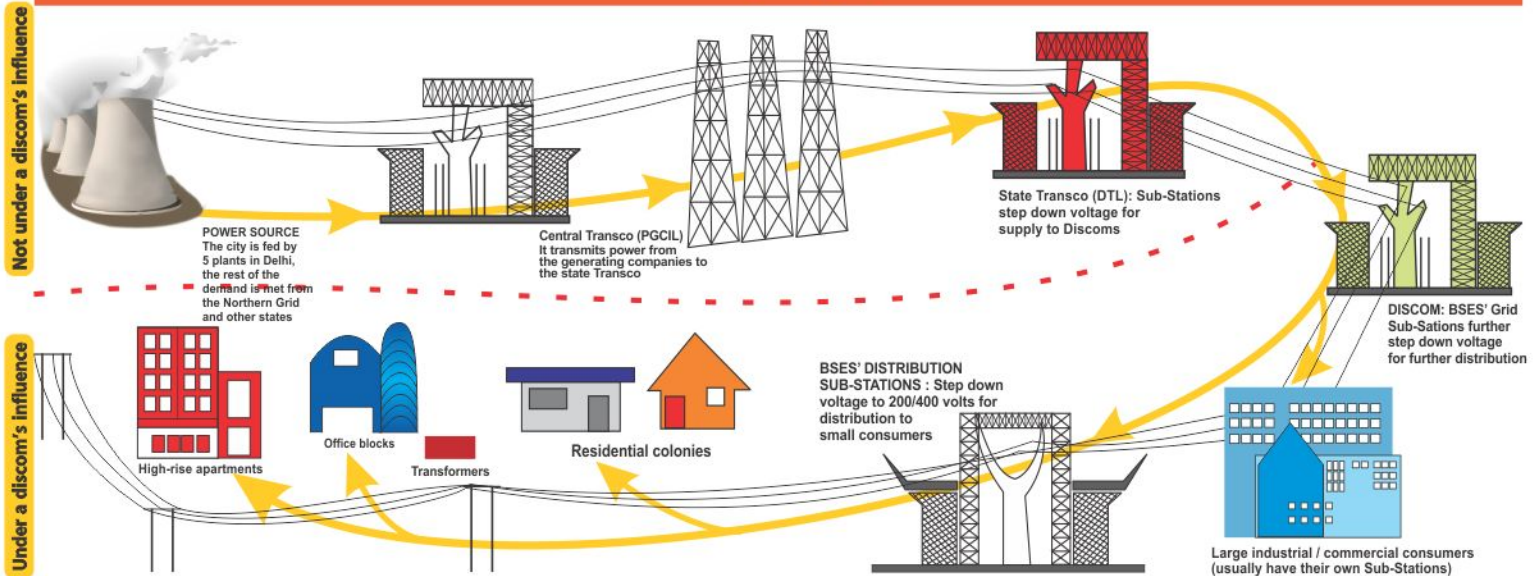


Here's how you get power!



Reasons for Outages

BRPL strives to provide you un-interrupted power supply. Our efforts at times get constrained due to factors, many of which are beyond our control. They include:

(i) Breakdown of equipment at the generating units; (ii) Low generation on account of fuel shortages at generating stations (iii) Breakdown / capacity constraints of transmission lines and equipment; (iv) Over loading of the distribution system due to power-theft; (v) Breakdowns at the distribution level due to illegal encroachments (vi) Local faults and (vii) Planned shut downs for preventive maintenance for system improvement.

Due to the nature of the power business in India, it can take a discom a minimum of 24 hours to arrange additional power under certain contingencies.

Power Theft is a cognizable offence!

Under the provisions of the Electricity Act, 2003, illegal abstraction / unauthorized use of electricity is an offence. The Act provides for stiff penalties, besides, making such thefts a cognizable offence. Power theft is punishable with imprisonment of upto 3 years (and upto 5 years for the 2nd offence), fine or both.



Without revealing your identity, you can anonymously report power-theft on 399-99-707.

Beware of Touts and Impostors!

Help us get rid of touts and impostors! BRPL has come across incidents of forgery and misrepresentation – where gullible and unaware customers have been targeted by impostors, conmen and touts. Customers have fallen for the false assurances of middlemen / touts – promising to have their “BSES” work done “speedily”.

Please remember:

- No BRPL staff or representatives visiting your residence is authorised to accept any cash transactions.
- All enforcement, fines, penalties and other commercial payments are to be made only at designated BRPL offices.
- Please ascertain the identity of persons visiting your premises and claiming to be from BRPL.
- If in doubt or you notice anything suspicious, please immediately alert the nearest BRPL Vigilance Team on 011-262 73 311* or dial 100 and inform the local Police.

* Between 9 am to 5:30 pm; Monday to Friday.
On other days or after 5 pm, please call 399-99-707

BRPL 'Zero Balance' drive
760 consumers win LED bulbs

During March, lucky draws were held every week, where 10 consumers from each of BRPL' 19 Divisions won 5 LED bulbs each. A total of lucky 760 consumers won the prizes. Their names have been put-up on the BSES' web-site www.bsedelhi.com.

A bumper lucky draw will be held on April 6, 2015, at 10 am, at BRPL' head office at Nehru Place. Three lucky winners will win a 40" LED TV, Refrigerator & Washing Machine.