

SYNERGY

BSES
BSES Rajdhani Power Limited

a joint venture with GONCTD

November - 2014

Swachh Bharat Abhiyan - Hundreds of BSES employees take the "cleanliness" pledge

Demonstrating BSES' commitment to the Swachh Bharat Abhiyan, hundreds of its employees - across its various offices



spread across its licensed area of around 950 sq. kms - took the "cleanliness" pledge on October 2, 2014. They vowed to keep their surroundings and the city clean. They also wielded the broom and cleaned the areas around their offices.

BSES discoms also sent over 15 lakh smses to their consumers, appealing to them to participate in the Swachh Bharat Abhiyan.

Going forward, BSES will also educate the school children on the importance of 'cleanliness' as part of its ongoing school program.

75 RWAs and Consumer Groups attend BRPL' Aapke Dwar



BRPL organized an 'Aapke Dwar', an open house session for the residents of the Janakpuri division on September 12, 2014. Representative from

75 RWA's, Trade Association's, Consumer Groups and Vishisht Sahayogis attended the program.

During the interaction, senior BRPL officials not only answered the queries and concerns of the consumers, but also shared with them the various initiatives being undertaken by the company. Useful tips on energy conservation were also shared with the audience.

Opt for e-bills; Save the environment

It is estimated that for every 3000 sheets, a tree is cut. Now you can do your bit for the environment by choosing to *only* get e-'electricity' bills.

If you are a BRPL customer residing in South and West Delhi, all you have to do is write to BRPL at brpl.customer@relianceada.com, mention your CA number and state that you only wish to get e-bills.

Pay your electricity bill, the way you like!

Do you know that BRPL consumers, residing in South and West Delhi, can pay their electricity bills at over 5000 locations, through a wide spectrum of options? These include payment through:



BRPL Cash Counters • BSES & Skypak drop boxes • Credit & Debit Cards • Net banking • Auto Debit • Neighbourhood Easy Bill • Suvidhaa and Oxigen outlets • Phone • Internet • ITZ Cash Card outlets • Bill Payment Kiosks • Cheque in mail facility • RTGS/NEFT through banks for Key consumers.

Please visit our website www.bsesdelhi.com for more details.

Dial 1800-10-39707 for Emergency (Fire & Shock) and Streetlight Complaints

Safety of our consumers is important to us! To promptly address emergency (Fire & Shock) and streetlight complaints, BRPL has a dedicated 24 x 7 toll-free number 1800-10-39707.

This dedicated number is over and above the existing option of registering emergency and streetlights complaints on BRPL 24 x 7 helpline number 399-99-707.

Register for free SMS Alerts and 'Bill on Email' and win prizes in Lucky Draw

Are you getting free SMS alerts from BRPL on the payment due date or payment confirmation? Or getting e-bills in your mail box? If not, please get your mobile number and email id registered with us. You will get these and many more useful alerts.



Easy to Register:

- Call BRPL 24x7 helpline number 399-99-707 or
- Email brpl.customer@relianceada.com

By registering your mobile number and email-id with BRPL, you will not only get useful alerts, but also a chance to win prizes. Each month, names of 3 winners will be selected in a lucky draw.

Lucky draw winners (for October) - Mr Ashok Kumar (R K Puram) and Mr Ram Niwas (Dwarka) after receiving their prizes from BRPL CEO Mr Arvind Gujral. The third winner is Ms Sushma Bell (Dwarka).

