

Merry Christmas

SYNERGY

BSES
BSES Rajdhani Power Limited

a joint venture with GONCTD

December - 2014

BRPL 'Energy Program' reaches out to 23,000 students, across 28 schools

BRPL' "Energy Program" - a novel initiative that seeks to promote essential messages (all vital for our well-being) - has already reached-out to around 23,000 students across 28 esteemed schools in South and West Delhi.



Under the innovative initiative, these messages, including those related to energy conservation, electrical safety, and menace of power theft are being disseminated among the students of partner schools. These students in-turn will help in spreading the messages among their families, friends and in their neighbourhood.

More schools will be covered in the coming weeks and months.

I-Cards for Safety

Customers are advised to ascertain and verify the identity of persons, claiming to be from BSES, who visit their premises. Please ask for their Identity Cards and look for the following to ascertain its genuineness:

- BSES Logo
- BSES Hologram
- Date of Issue
- Validity
- Photograph
- Signature of authorized signatory
- Signature of employee
- Employee Number / I Card Number
- Name / Logo / Address of the Contractor and Lamination.

Now simply SMS 5-61-61-07 to register Emergency (Fire & Current Leakage) Complaints

Safety of our consumers is important to us! Now you can simply register your emergency complaints by sending a SMS.

For Fire related complaints:

Type BSESRP (space) FR (space) 9 digit CA No and SMS 5-61-61-07

For Current leakage related complaints:

Type BSESRP (space) CP (space) 9 digit CA No and SMS 5-61-61-07

You can also register emergency (Fire & Shock) and streetlight complaints on BRPL' dedicated 24 x 7 toll-free number 1800-10-39707.

These dedicated services are over and above the existing option of registering emergency and streetlights complaints on BRPL' 24 x 7 helpline number 399-99-707.

Beware of Touts and Impostors!

Help us get rid of touts and impostors! BRPL has come across incidents of forgery and misrepresentation – where gullible and unaware customers have been targeted by impostors, conmen and touts. Customers have fallen for the false assurances of middlemen / touts – promising to have their "BSES" work done "speedily".

Please remember:

- No BRPL staff or representatives visiting your residences is authorised to accept any cash transactions on account of BRPL.
- All enforcement, fines, penalties and other commercial payments are to be made only at designated BRPL offices.
- Please ascertain the identity of persons visiting your premises and claiming to be from BRPL. If in doubt or you notice anything suspicious, please immediately alert the nearest BRPL Vigilance Team on 011-262 73 311*or dial 100 and inform the local Police.

* Between 9 am to 5:30 pm; Monday to Friday. On other days or after 5 pm, please call 399 99 707

Pay Electricity bill in Advance; Earn interest @ 6%

Do you know, you can make an 'Advance Deposit' with BRPL and earn a healthy interest? The amount paid will not only get automatically adjusted against your electricity bill, but you will also earn an interest – presently 6% PA - on the balance amount. The minimum amount to be paid is Rs. 5000/- and in multiples of Rs. 1000/-thereafter. You can log-on to www.bsesdelhi.com or visit our Customer Care Centre to avail the option.

Register for free SMS Alerts and 'Bill on Email' and win prizes in Lucky Draw

By registering your mobile number and email-id with BRPL, you will not only get useful alerts, but also a chance to win prizes. Each month, names of 3 winners will be selected in a lucky draw.



Lucky draw winners (for November) Mr K.D Pillai (Nehru Place) and Mr Ashok Anand (Alaknanda) after receiving their prizes from BRPL CEO Mr Arvind Gujral. The third winner (not in the photograph) is Mr Gurvinder Singh (Dwarka).



Send in your feedback to Corporate Communications, BSES Rajdhani Power Limited, Regd. Off: BSES Bhawan, Nehru Place, New Delhi - 110019

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